

# F5 NETWORKS TROUBLESHOOTING BIG-IP

Course Code: 100340

This two days course gives networking professionals hands-on knowledge of how to troubleshoot a BIG-IP system.

This course gives networking professionals hands-on knowledge of how to troubleshoot a BIG-IP system using a number of troubleshooting techniques as well as troubleshooting and system tools. This course includes lectures, labs, and discussions.

## What You'll Learn

Students will learn,

- Setting Up the BIG-IP System
- Reviewing Local Traffic Configuration
- Troubleshooting Methodology
- Working with F5 Support
- Troubleshooting - Bottom to Top
- Troubleshooting Tools
- Using System Logs
- Troubleshooting Lab Projects

## Who Needs to Attend

This course assumes that you have successfully completed the Administering BIG-IP course, or equivalent, and have hands-on experience working in a production BIG-IP environment for several months. You should have a solid understanding of the environment in which the BIG-IP is deployed. This course is meant for BIG-IP administrators, network engineers, applications engineers, etc., who will be responsible for troubleshooting problems associated with their BIG-IP system.

## Prerequisites

Administering BIG-IP, OSI model, TCP/IP addressing and routing, WAN, LAN environments, and server redundancy concepts; or having achieved TMOS Administration Certification.

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CLASSROOM LIVE

\$3,150 CAD

2 Day

## Classroom Live Outline

### **Module 1: Setting Up the BIG-IP System**

- Introducing the BIG-IP System
- Initially Setting Up the BIG-IP System
- Archiving the BIG-IP System Configuration

### **Module 2: Reviewing Local Traffic Configuration**

- Reviewing Nodes, Pools, and Virtual Servers
- Reviewing Address Translation
- Reviewing Routing Assumptions
- Reviewing Application Health Monitoring
- Reviewing Traffic Behavior Modification with Profiles
- Reviewing the TMOS Shell (TMSH)
- Reviewing Managing BIG-IP Configuration Data
- Reviewing High Availability (HA)

### **Module 3: Troubleshooting Methodology**

- Step-By-Step Process
- Step 1: State the Problem
- Step 2: Specify the Problem
- Step 3: Map the System
- Step 4: Develop Possible Causes
- Step 5: Test Theories
- Step 6: Iterate Until Root Cause Identified
- Documenting a Problem
- Putting Troubleshooting Steps to Use

### **Module 4: Working with F5 Support**

- Leveraging F5 Support Resources

- AskF5.com
- DevCentral
- iHealth
- Leveraging F5 Labs
- Working with F5 Technical Support
- Running End User Diagnostics (EUD) - Hardware Only
- New Platform Diagnostic Tools
- Always-On Management (AOM) Subsystem
- Requesting Return Materials Authorization
- F5's Software Version Policy
- Managing the BIG-IP License for Upgrades
- Managing BIG-IP Disk Space
- Upgrading BIG-IP Software

### **Module 5: Troubleshooting – Bottom to Top**

- Introducing Differences between BIG-IP and LINUX Tools
- Troubleshooting with Layer 1/Layer 2 Tools
- Troubleshooting with Layer 2/Layer 3 Tools
- Troubleshooting with Layer 3 Tools
- Troubleshooting with LINUX Tools
- Troubleshooting Memory and CPU
- Troubleshooting with watch
- Troubleshooting with Additional tmsh commands

### **Module 6: Troubleshooting Tools**

- tcpdump
- Wireshark
- ssldump
- Fiddler
- diff
- KDiff3
- cURL

### **Module 7: Using System Logs**

- Configuring Logging
- Log Files
- Understanding BIG-IP Daemons Functions
- Triggering an iRule
- Deploying and Testing iRules
- Application Visibility and Reporting

### **Module 8: Troubleshooting Lab Projects**

- Network Configurations for Project

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VIRTUAL CLASSROOM LIVE

\$3,150 CAD

2 Day

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Feb 26 - 27, 2026 | 7:00 AM - 3:00 PM PST

May 7 - 8, 2026 | 7:00 AM - 3:00 PM PDT



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PRIVATE GROUP TRAINING

2 Day

Visit us at [www.globalknowledge.com](http://www.globalknowledge.com) or call us at 1-866-716-6688.

Date created: 2/2/2026 12:20:51 AM

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