

# MACOS SUPPORT ESSENTIALS V14 (SONOMA)

Course Code: 100382

Learn best practices for supporting macOS Sonoma users

macOS Support Essentials v14, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Sonoma, such as IT professionals, technicians, help desk specialists, and ardent Mac users. This is the only Apple Pro Training Series course that covers Sonoma. Students will find in-depth, step-by-step instructions on everything from upgrading, updating, reinstalling, and configuring macOS Sonoma to setting up network services like the Content Caching service.

## What You'll Learn

System utilities and new features in macOS Sonoma, including:

- Security and privacy enhancements
- Control Center and Notification Center
- Safari
- System extensions
- macOS Recovery
- Startup Security Utility
- The Signed System Volume (SSV)

## Who Needs to Attend

Anyone who needs to support, troubleshoot, or optimize macOS Sonoma, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

## Prerequisites

Recommended Knowledge:

- macOS familiarity
- Basic computer navigation skills

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