

DEVELOPING POSITIVE RELATIONSHIPS AT WORK

Course Code: 100968

Learn to help yourself and your organization cultivate an environment based on trust and unite around a common mission.

The Developing Positive Relationships at Work training course is a learning experience that organizations need to ensure that individuals unite around a common mission, value diversity, rise above personal slights, take responsibility, and cultivate an environment based on trust. This training will help you model the behavior you want as well as teach the value of getting to know your employees as individuals. People spend a lot of time at work, so work relationships are important. If the office is a positive place with a sense of collaboration, employees will thrive. Encouragement, sharing and camaraderie lead to higher levels of productivity and job satisfaction.

What You'll Learn

- Base every working relationship on a common purpose.
- Demonstrate actions that build trust and avoid those that erode trust.
- Model the positive relationship behaviors you seek in others.
- Manage, not manipulate, relationships.
- Implement strategies to improve or survive relationships.
- Set boundaries and stand your ground.
- Create an effective individual development plan.

Who Needs to Attend

Business professionals who want to reduce interpersonal conflict by building positive relationships in the workplace.

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VIRTUAL CLASSROOM LIVE

\$795 CAD

1 Day

Virtual Classroom Live Outline

Module One: Unite around a Common Mission

- Find a common purpose
- Build trust
- Trust in action

Module Two: Model What You Want

- Relate to others
- Help others succeed
- Face differences directly

Module Three: Actively Manage Relationships

- Manage, don't manipulate
- Values assessment
- Use the Golden Rule

Module Four: Dealing with Less-than-Ideal Relationships

- How to improve it
- Decide what to do about it
- Try to survive it
- Constructive confrontations
- Decide to detach

Module Five: Expect the Best

- Best attitude
- Best results

Appendix

- Action plan
- Course review

- Suggested resource list

Feb 4 - 4, 2026 | 10:00 AM - 3:00 PM EST

Apr 6 - 6, 2026 | 10:00 AM - 3:00 PM EDT

Jun 2 - 2, 2026 | 10:00 AM - 3:00 PM EDT



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PRIVATE GROUP TRAINING

1 Day

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