

VMWARE HORIZON 8: VIRTUAL DESKTOP TROUBLESHOOTING

Course Code: 101134

This two-day course builds your skills in resolving common issues that occur in a VMware Horizon® environment.

You engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

This course is also available in an On Demand format.

What You'll Learn

By the end of the course, you should be able to meet the following objectives:

- Implement a structured approach to troubleshooting
- Resolve common issues that occur in a VMware Horizon environment
- Troubleshoot issues with linked and instant clones
- Configure the Windows client
- Identify the correct log level for gathering logs
- Optimize protocols for best end-user experience

Who Needs to Attend

Experienced system operators, administrators, and integrators responsible for managing and maintaining VMware Horizon solutions.

Prerequisites

VMware Horizon 8: Skills for Virtual Desktop Management

This course also requires knowledge of the following:

- Using VMware vSphere® Web Client to view the state of virtual machines, datastores, and networks
- Opening a virtual machine console on VMware vCenter Server® and accessing the guest operating system
- Configuring Active Directory services, including DNS, DHCP, and time synchronization
- Restricting user activities by implementing Group Policy objects

- Configuring Windows systems to enable Remote Desktop Connections
- Building an ODBC connection to an SQL Server database

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