

# CERTIFIED SCRUMMASTER WORKSHOP

Course Code: 2512

Learn, understand and execute on the three overarching principles behind Scrum – iterative development, self-management, and visibility – and earn your Certified Scrum Master (CSM) certification.

Beginning with the history of agile development and moving through the disciplines promoted by Scrum, this Scrum Master (CSM) training course will give you a comprehensive understanding of the Scrum methodology while specifically reviewing the behaviors expected of a Scrum Master. This 2-day Certified Scrum Master training course is suitable for those practicing or looking to practice the art of the Scrum Master, but is highly valuable for anyone involved in Scrum (Managers, Team Members, Product Managers, etc.).

Even projects that have solid, well-defined project plans encounter some degree of change and waste. Shifting market conditions, budget cuts, staff restructuring, or any number of influences will disrupt the best plan while contributing to customer dissatisfaction and staff discouragement. Moreover, projects that begin with changing or unclear requirements make it difficult to even establish project expectations. Scrum is the agile development process that allows teams to deliver usable software periodically throughout the life of the project, evolving with new requirements as the project proceeds.

## Ce que vous apprendrez

- The details on Scrum roles: Team Member, Product Owner, Scrum Master
- How to gain an understanding of the foundational/critical concepts of Scrum with our Certified Scrum Trainer® instructional program
- How to apply empirical thinking to your project work
- How a team's productivity can be adjusted to account for its composition
- How to appreciate the importance of organizational agreement on software readiness
- Why the Scrum Master role can be the most satisfying as well as the most difficult job on a project
- How conflict resolution plays a critical role in Scrum
- How to work on a real-world Scrum project live in the classroom
- How to practice and utilize the Scrum Framework
- How to know when software is "Done" under Scrum

## Qui doit être présent

This Scrum Master (CSM) certification program was developed for any professional

who is currently involved in or will become involved in the running of Scrum projects.

**Current Scrum Team Members not certified, including:**

- Business customer, user or partner
- Product Owners
- Team Members
- Acting ScrumMasters who currently are not scrum certified

**Positions within organizations that are interested in moving to Scrum, including:**

- Project Manager
- Project lead
- Project sponsors
- IT Manager/Directors
- Business Analyst
- Developers/Programmers

**Prérequis**

Complete the [Scrum Foundations eLearning Series](#) and download and read the official [Scrum Guide](#) and be familiar with the Agile Manifesto.☒

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FORMATION PRIVÉE EN GROUPE

2 jours

Visitez-nous à [www.globalknowledge.ca/fr](http://www.globalknowledge.ca/fr) ou appelez-nous au 1-866-716-6688.

Date de création: 4/30/2026 7:50:24 AM

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