AMA2162 DEVELOPING YOUR ANALYTICAL SKILLS: HOW TO RESEARCH AND PRESENT INFORMATION

Course Code: 2598

Quickly synthesize qualitative data, determine implications, and make informed decisions.

When making decisions, how do you assess the credibility of information? Do you conduct research and gather data methodically, or act on instinct and follow the latest trends? Do you know what key questions to ask? Feel confident you're making valid decisions?

Whether you are developing a new product or service, presenting findings on a competitor's product, or deciding how to allocate resources, you need the analytical skills to be able to support your conclusions with valid and credible evidence. In this course, you'll learn the basics to implement a process for data analysis that ensures you're focusing on the most critical information, involving the right people, and conveying your message in terms your audiences will understand.

What You'll Learn

- Identify relevant information
- Research and organize data from multiple sources in appropriate formats
- Categorize data for analysis
- Make difficult decisions involving qualitative data
- Perform analysis from multiple perspectives
- Recognize patterns and determine what they mean for the business
- Evaluate the evidence to identify the best opportunity or most rational solution
- Communicate findings and recommendations clearly

Who Needs to Attend

All business professionals who want to learn basic analytical skills that they can apply to their jobs to make more informed and successful business decisions.

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CLASSROOM LIVE	$2,745 USD	2 Day

Classroom Live Outline

Analytical Skills and Data Analysis

- Identifying core analytical skills
- Exploring the challenges of collecting, evaluating, and presenting information
- Describing the steps in the analytical process: plan, analyze, conclude
- The Planning Phase

Defining the purpose of the analysis

- Improving your analytical skills by clarifying relevant issues: Why? Who? What are the options, benefits, and risks?
- Identifying issues that are essential for comprehensive understanding
- Deciding on an approach for an analysis project
- Creating a data collection plan for obtaining information

The Analysis Phase

- Organizing, collecting, and evaluating data via graphic tools
- Performing affinity grouping to aggregate unstructured data into categories
- Using a 2x2 grid and SWOT analysis to evaluate ideas and analyze strategies
- Determining risks and performing cost-benefit analysis
- Evaluating data and addressing information gaps

The Conclusion and Reporting Process

- Understanding the characteristics of valid conclusions
- Getting from conclusions to recommendations
- Presenting conclusions graphically

Telling Your Story
- Utilizing tools, tips, and techniques to present your story to multiple audiences
- Creating and delivering a brief presentation that inspires and persuades

Apr 13 - 14, 2026 | 9:00 AM - 5:00 PM | SAN FRANCISCO, CA

Jun 11 - 12, 2026 | 9:00 AM - 5:00 PM | NEW YORK CITY, NY

Aug 24 - 25, 2026 | 9:00 AM - 5:00 PM | WASHINGTON, DC

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VIRTUAL CLASSROOM LIVE	$2,745 USD	4 Day

Virtual Classroom Live Outline

Analytical Skills and Data Analysis

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- The Planning Phase

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Jan 22 - 23, 2026 | 10:00 AM - 6:00 PM EST

Mar 2 - 3, 2026 | 9:00 AM - 5:00 PM EST

Apr 27 - 28, 2026 | 9:00 AM - 5:00 PM EDT

Jun 1 - 2, 2026 | 9:00 AM - 5:00 PM EDT

Aug 17 - 18, 2026 | 9:00 AM - 5:00 PM EDT

Sep 10 - 11, 2026 | 10:00 AM - 6:00 PM EDT

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PRIVATE GROUP TRAINING	2 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.