

Course Code: 6916

Gain foundational knowledge of agile service management techniques and scrum development frameworks.

This course introduces agile and scrum at the foundation level, and will enable the candidate's knowledge of the Agile and Scrum frameworks.

Agile Scrum is about working together to successfully reach the goal. Agile methodologies are popular approaches in software development and are increasingly being used in other areas. Scrum practices include establishing cross-functional and self-managing teams, producing a working increment of software at the end of each iteration or Sprint.

What You'll Learn

Students will learn:

- Agile Way of Thinking
- Scrum Practices
- Scrum Events
- The Importance of the Backlog
- Definition of Done

Who Needs to Attend

This course is suitable for all professionals looking to keep their knowledge up to date with the latest developments in the fields of IT and Project Management, particularly those leading or participating in projects. In particular, the certification is suitable for professionals working in the areas of: Project Management; Software development; IT Service Management; and Business Management. This certification is highly recommended before starting a Scrum project.

Prerequisites

Familiarity with IT and IT service management is recommended.



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CLASSROOM LIVE

\$1,725 CAD

2 Day



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VIRTUAL CLASSROOM LIVE

\$2,070 CAD

2 Day

Aug 25 - 26, 2025 | 8:30 AM - 4:30 PM EDT



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PRIVATE GROUP TRAINING

2 Day

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