

STARTING STRONG AS A NEW MANAGER

Course Code: 821211

Learn effective methods of communication, problem solving, delegation and motivation, to building confidence, skills, and impact in Your first management role.

Transitioning into a management role can be exciting—but also challenging. “Starting Strong as a New Manager” provides the essential skills, strategies, and mindset needed to lead effectively from day one. This course helps new managers understand their responsibilities, build credibility with their team, and develop practical tools for managing performance, communication, and team dynamics.

Through interactive discussions, practical exercises, and real-world scenarios, participants will gain confidence in their ability to lead, inspire, and deliver results while setting the foundation for long-term leadership success.

What You’ll Learn

By the end of this course, you will be able to:

- Understand the key responsibilities and expectations of a new manager.
- Build credibility and trust with their team from the start.
- Communicate effectively to motivate, guide, and support team members.
- Manage performance, provide feedback, and address challenges confidently.
- Navigate common pitfalls and avoid early management mistakes.
- Create a personal action plan to continue growing as an effective leader.

Who Needs to Attend

- New Managers and First-Time Supervisors – Individuals transitioning from individual contributor roles to managing teams.
- Emerging Leaders – Employees preparing for upcoming management responsibilities.
- Team Leads – Frontline leaders who want to strengthen their foundational management skills.
- Anyone Responsible for Leading People – Those who want practical guidance on starting strong and making a positive impact.

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VIRTUAL CLASSROOM LIVE

\$845 CAD

1 Day

Virtual Classroom Live Outline

Module 1: Transitioning into Management

- Differences between individual contributor and manager roles
- Understanding responsibilities and expectations
- Establishing credibility and earning trust

Module 2: Building Effective Communication Skills

- Active listening and clear messaging
- Giving constructive feedback
- Motivating and inspiring team members

Module 3: Leading and Managing Performance

- Setting goals and expectations
- Monitoring progress and providing support
- Addressing performance issues professionally

Module 4: Managing Team Dynamics

- Understanding different work styles and personalities
- Building collaboration and engagement
- Handling conflict and challenging situations

Module 5: Decision-Making and Problem-Solving

- Prioritizing tasks and managing time effectively
- Making informed decisions under pressure
- Encouraging team input and creative solutions

Module 6: Personal Leadership Development

- Recognizing personal strengths and areas for growth
- Creating a development plan for continued leadership growth
- Strategies for long-term success as a new manager

Jun 5 - 5, 2026 | 10:00 AM - 4:00 PM EDT

Aug 5 - 5, 2026 | 10:00 AM - 4:00 PM EDT

Oct 5 - 5, 2026 | 10:00 AM - 4:00 PM EDT

Dec 4 - 4, 2026 | 10:00 AM - 4:00 PM EST



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PRIVATE GROUP TRAINING

1 Day

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Date created: 6/3/2026 3:04:45 PM

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