

# PREVENTING WORKPLACE VIOLENCE

Course Code: 821248

Devote a full day to examining warning signs of workplace violence, why these signs are sometimes not recognized, and how to prevent violence in the workplace from occurring.

In the Preventing Workplace Violence course, you will devote a full day to examining warning signs of workplace violence, why these signs are sometimes not recognized, and how to prevent violence in the workplace from occurring. This dynamic instructor-led course also explores how prevalent the problem is and aggravating factors that can make an already difficult employee violent.

## What You'll Learn

- Reasons for violence in the workplace
- Identifying Potentially Violent Employees
- Is Your Organization Prepared?
- Violence prevention strategies - Preventing Critical Incidents is Crucial
- Establishing a Violence-Protection Policy
- Providing Coaching or Counseling
- Laws relevant to violence in the workplace
- Helping Employees Get Through the Trauma
- Case Studies

## Who Needs to Attend

This workshop is designed for:

- Managers
- Supervisors
- Threat Assessment Teams
- Security Personnel
- Human Resource Personnel
- Facilities Managers
- Safety Personnel
- Risk Management Staff and anyone interested in controlling workplace violence

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VIRTUAL CLASSROOM LIVE

\$795 CAD

1 Day

## Virtual Classroom Live Outline

### **Understanding Violence in the Workplace**

- Definition of Workplace Violence
- Facts about Workplace Violence
- Factors Linked with Increased Workplace Violence
- Identifying Potentially Violent Employees
- Is Your Organization Prepared?

### **Violence Prevention Strategies**

- Preventing Critical Incidents Is Crucial
- The Elements of Prevention
- Assemble a Crisis Management Team
- Mobilize Professional Advisors
- Create a Crisis Management Plan
- Establish a Violence-Protection Policy
- Know Your Employment Laws
- Use Proper Employee-Selection Techniques
- Recognize Signs of Trouble
- Provide Coaching or Counseling
- Take Disciplinary Action

### **Crisis Management**

- Recognize and Mobilize
- What to Do During a Crisis
- Ten Pitfalls to Avoid During a Critical Incident
- Tips on Nonverbal Communication
- Helping Employees Get Through the Trauma
- What to Do After a Critical Incident

## **Case Studies**

- Test Your Knowledge



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PRIVATE GROUP TRAINING

1 Day

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