

# SERVICENOW PLATFORM ANALYTICS (PA) FUNDAMENTALS

Course Code: 821279

Attend Platform Analytics Fundamentals, formerly known as Performance Analytics Fundamentals, to learn best practices for using and administering the premium ServiceNow Platform Analytics application.

During this two-day interactive training course, attendees will learn best practices for using and administering the premium ServiceNow Platform Analytics application.

A combination of course content and lab work helps attendees learn to:

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

## Cancellation and Rescheduling

- Please see the Cancellation and Rescheduling Policy

## What You'll Learn

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

## Who Needs to Attend

- This course is designed for Platform Analytics Administrators and Power Users who plan to administer the Platform Analytics application. Service owners who plan to develop requirements and specifications for Indicator and Dashboard

creation may also benefit from this course.

- This course is designed for Platform Analytics Administrators and Power Users who plan to administer the Platform Analytics application. Service owners who plan to develop requirements and specifications for Indicator and Dashboard creation may also benefit from this course.

## Prerequisites

- Attendees should have completed the ServiceNow Fundamentals course and have some experience with ServiceNow; advanced experience is not necessary.
- A high-level overview of the Performance Analytics architecture, components, data flow, stakeholders, and deployment process is required to get the most out of the Platform Analytics Fundamentals class. New Platform Analytics users should complete the Performance Analytics Overview – a self-paced, on-demand eLearning.

# SERVICENOW PLATFORM ANALYTICS (PA) FUNDAMENTALS

Course Code: 821279

CLASSROOM LIVE

\$2,850 CAD

2 Day

## Classroom Live Outline

A combination of course content and lab work helps attendees learn to:

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

# SERVICENOW PLATFORM ANALYTICS (PA) FUNDAMENTALS

Course Code: 821279

VIRTUAL CLASSROOM LIVE

\$2,850 CAD

2 Day

## Virtual Classroom Live Outline

A combination of course content and lab work helps attendees learn to:

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

Apr 30 - May 1, 2026 | 9:00 AM - 5:00 PM CDT

May 7 - 8, 2026 | 9:00 AM - 5:00 PM CDT

Jun 11 - 12, 2026 | 9:00 AM - 5:00 PM CDT

Jun 25 - 26, 2026 | 9:00 AM - 5:00 PM CDT

# SERVICENOW PLATFORM ANALYTICS (PA) FUNDAMENTALS

Course Code: 821279

ON-DEMAND

\$0 CAD

## On-Demand Outline

A combination of course content and lab work helps attendees learn to:

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations



# SERVICENOW PLATFORM ANALYTICS (PA) FUNDAMENTALS

Course Code: 821279

PRIVATE GROUP TRAINING

2 Day

Visit us at [www.globalknowledge.com](http://www.globalknowledge.com) or call us at 1-866-716-6688.

Date created: 4/7/2026 12:24:35 PM

Copyright © 2026 Global Knowledge Training LLC. All Rights Reserved.