

# SERVICENOW PLATFORM ANALYTICS (PA) FUNDAMENTALS

Course Code: 821279

Attend Platform Analytics Fundamentals, formerly known as Performance Analytics Fundamentals, to learn best practices for using and administering the premium ServiceNow Platform Analytics application.

During this two-day interactive training course, attendees will learn best practices for using and administering the premium ServiceNow Platform Analytics application.

A combination of course content and lab work helps attendees learn to:

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

## Cancellation and Rescheduling

- Please see the Cancellation and Rescheduling Policy

## What You'll Learn

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
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- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

## Who Needs to Attend

- This course is designed for Platform Analytics Administrators and Power Users who plan to administer the Platform Analytics application. Service owners who plan to develop requirements and specifications for Indicator and Dashboard

creation may also benefit from this course.

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## Prerequisites

- Attendees should have completed the ServiceNow Fundamentals course and have some experience with ServiceNow; advanced experience is not necessary.
- A high-level overview of the Performance Analytics architecture, components, data flow, stakeholders, and deployment process is required to get the most out of the Platform Analytics Fundamentals class. New Platform Analytics users should complete the Performance Analytics Overview – a self-paced, on-demand eLearning.

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CLASSROOM LIVE

\$2,850 CAD

2 Day

## Classroom Live Outline

A combination of course content and lab work helps attendees learn to:

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Course Code: 821279

VIRTUAL CLASSROOM LIVE

\$2,850 CAD

2 Day

## Virtual Classroom Live Outline

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- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

Jun 11 - 12, 2026 | 9:00 AM - 5:00 PM CDT

Jun 25 - 26, 2026 | 9:00 AM - 5:00 PM CDT

Jul 7 - 8, 2026 | 9:00 AM - 5:00 PM CDT

Jul 14 - 15, 2026 | 9:00 AM - 5:00 PM CDT

Aug 3 - 4, 2026 | 9:00 AM - 5:00 PM CDT

Aug 10 - 11, 2026 | 9:00 AM - 5:00 PM CDT

Aug 24 - 25, 2026 | 9:00 AM - 5:00 PM CDT

Sep 3 - 4, 2026 | 9:00 AM - 5:00 PM CDT

Sep 17 - 18, 2026 | 9:00 AM - 5:00 PM CDT

Sep 29 - 30, 2026 | 9:00 AM - 5:00 PM CDT

Oct 7 - 8, 2026 | 9:00 AM - 5:00 PM CDT

Oct 21 - 22, 2026 | 9:00 AM - 5:00 PM CDT

Nov 4 - 5, 2026 | 9:00 AM - 5:00 PM CST

Nov 16 - 17, 2026 | 9:00 AM - 5:00 PM CST

Dec 1 - 2, 2026 | 9:00 AM - 5:00 PM CST

Dec 15 - 16, 2026 | 9:00 AM - 5:00 PM CST

Dec 21 - 22, 2026 | 9:00 AM - 5:00 PM CST

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ON-DEMAND

\$0 CAD

## On-Demand Outline

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PRIVATE GROUP TRAINING

2 Day

Visit us at [www.globalknowledge.com](http://www.globalknowledge.com) or call us at 1-866-716-6688.

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