



# SERVICENOW GRC: THIRD-PARTY RISK MANAGEMENT (TPRM) IMPLEMENTATION

Course Code: 821293

Join our class to discuss how to get started developing Third-Party Risk Management (TPRM) implementation strategy. This 2-day class covers domain knowledge, common technical aspects of an implementation as well as processes to effectively manage it.

The Third-Party Risk Management application provides a centralized process for managing your organization's third-party portfolio, performing due diligence when onboarding third-parties, and completing the risk assessment. Also, integrating with other GRC applications, provides top-down traceability for compliance with controls and risks.

Join our class to discuss how to get started developing Third-Party Risk Management (TPRM) implementation strategy. This 2-day class covers domain knowledge, common technical aspects of an implementation as well as processes to effectively manage it.

## What You'll Learn

Attendees will learn tactical skills and strategies that will better prepare them to implement Third-Party Risk soundly and efficiently. Through lectures, group discussion, demonstrations, and hands-on labs, students build on existing knowledge and skills by applying implementation best practices. Course topics include:

- Third-Party Risk Management Overview
- Core Configuration
- Assessment Configuration
- Approval and Workflow Changes
- Third-party Portal Experience
- Application Relationships
- Dashboards and Reports

## Who Needs to Attend

This course is suitable for anyone who will be working on a ServiceNow

implementation of the Third-Party Risk Management application. Examples include:

- Technical Consultants, Implementers, Developers, and Architects – who will be configuring, developing, or supporting the Third-Party Risk Management applications
- Project/Program/Engagement Managers – who will be leading implementation of the Third-Party Risk Management application in ServiceNow
- Operations Managers – who will oversee work completed using the Third-Party Risk Management application in ServiceNow



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CLASSROOM LIVE

\$2,850 CAD

2 Day

## Classroom Live Outline

- Navigate the TPRM application components and prepare for implementation
- Configure Core data elements: Third Parties, Contacts, and Inherent Risk Questionnaires (IRQs)
- Configure assessments in the Assessment Designer to create/modify multiple types of assessments included in the Third-party Risk Management process
- Identify baseline workflows and potential custom workflows needed by a customer
- Configure the Third-party Assessment Portal
- Define relationship between assessment questions and GRC applications



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VIRTUAL CLASSROOM LIVE

\$2,850 CAD

2 Day

## Virtual Classroom Live Outline

- Navigate the TPRM application components and prepare for implementation
- Configure Core data elements: Third Parties, Contacts, and Inherent Risk Questionnaires (IRQs)
- Configure assessments in the Assessment Designer to create/modify multiple types of assessments included in the Third-party Risk Management process
- Identify baseline workflows and potential custom workflows needed by a customer
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ON-DEMAND

\$0 CAD

## On-Demand Outline

- Request Participant Guide
- Request a Lab Instance
- Instance Help
- Vendor Risk Management Review
- Core Configuration
- Assessment Configuration
- Risk Issues and Processes
- Vendor Portal Configuration
- Application Relationships
- Dashboards and Reports
- Summary and Additional Information
- Certified Implementation Specialist – Vendor Risk Management Voucher Info



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PRIVATE GROUP TRAINING

2 Day

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