SERVICENOW GRC: THIRD-PARTY RISK MANAGEMENT (TPRM) IMPLEMENTATION

Course Code: 821293

Join our class to discuss how to get started developing Third-Party Risk Management (TPRM) implementation strategy. This 2-day class covers domain knowledge, common technical aspects of an implementation as well as processes to effectively manage it.

The Third-Party Risk Management application provides a centralized process for managing your organization's third-party portfolio, performing due diligence when onboarding third-parties, and completing the risk assessment. Also, integrating with other GRC applications, provides top-down traceability for compliance with controls and risks.
Join our class to discuss how to get started developing Third-Party Risk Management (TPRM) implementation strategy. This 2-day class covers domain knowledge, common technical aspects of an implementation as well as processes to effectively manage it.

What You'll Learn

Attendees will learn tactical skills and strategies that will better prepare them to implement Third-Party Risk soundly and efficiently. Through lectures, group discussion, demonstrations, and hands-on labs, students build on existing knowledge and skills by applying implementation best practices. Course topics include:

- Third-Party Risk Management Overview
- Core Configuration
- Assessment Configuration
- Approval and Workflow Changes
- Third-party Portal Experience
- Application Relationships
- Dashboards and Reports

Who Needs to Attend

This course is suitable for anyone who will be working on a ServiceNow

implementation of the Third-Party Risk Management application. Examples include:

- Technical Consultants, Implementers, Developers, and Architects – who will be configuring, developing, or supporting the Third-Party Risk Management applications
- Project/Program/Engagement Managers – who will be leading implementation of the Third-Party Risk Management application in ServiceNow
- Operations Managers – who will oversee work completed using the Third-Party Risk Management application in ServiceNow

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CLASSROOM LIVE	$1,900 USD	2 Day

Classroom Live Outline

- Navigate the TPRM application components and prepare for implementation
- Configure Core data elements: Third Parties, Contacts, and Inherent Risk Questionnaires (IRQs)
- Configure assessments in the Assessment Designer to create/modify multiple types of assessments included in the Third-party Risk Management process
- Identify baseline workflows and potential custom workflows needed by a customer
- Configure the Third-party Assessment Portal
- Define relationship between assessment questions and GRC applications

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VIRTUAL CLASSROOM LIVE	$1,900 USD	2 Day

Virtual Classroom Live Outline

- Navigate the TPRM application components and prepare for implementation
- Configure Core data elements: Third Parties, Contacts, and Inherent Risk Questionnaires (IRQs)
- Configure assessments in the Assessment Designer to create/modify multiple types of assessments included in the Third-party Risk Management process
- Identify baseline workflows and potential custom workflows needed by a customer
- Configure the Third-party Assessment Portal
- Define relationship between assessment questions and GRC applications

Sep 9 - 10, 2025 | 9:00 AM - 5:00 PM CDT

Oct 16 - 17, 2025 | 9:00 AM - 5:00 PM CDT

Nov 13 - 14, 2025 | 9:00 AM - 5:00 PM CST

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ON-DEMAND	$0 USD

On-Demand Outline

- Request Participant Guide
- Request a Lab Instance
- Instance Help
- Vendor Risk Management Review
- Core Configuration
- Assessment Configuration
- Risk Issues and Processes
- Vendor Portal Configuration
- Application Relationships
- Dashboards and Reports
- Summary and Additional Information
- Certified Implementation Specialist – Vendor Risk Management Voucher Info

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PRIVATE GROUP TRAINING	2 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.