

INTRODUCTION TO MICROSOFT DYNAMICS 365 (ERP) (MB-920)

Course Code: 821338

This course will provide you with a broad introduction to the finance and operations capabilities of Dynamics 365.

Do you want to learn more about Dynamics 365? This course will provide you with a broad introduction to the finance and operations capabilities of Dynamics 365. You will become familiar with the concept of enterprise resource management (ERP), and learn about the core capabilities of the finance and operations app. Then we will discuss each of the apps individually, including Dynamics 365 Supply Chain Management, Dynamics 365 Finance, Dynamics 365 Commerce, Dynamics 365 Human Resources, and the ERP capabilities of Dynamics 365 Project Operations. This course will include lecture and hands-on-labs.

[LEARN MORE](#)

Elite Total Access Collection for Microsoft

Access this course and over 50 other instructor-led training courses for only \$2,999.

What You'll Learn

Students will learn to,

- Explore the core capabilities of Microsoft Dynamics 365 finance and operations apps
- Introduction to Microsoft Dynamics 365 Finance
- Introduction to Microsoft Dynamics 365 Supply Chain Management

Who Needs to Attend

People in different roles and at various stages in their careers can benefit from this fundamentals course. This includes business stakeholders and others who want to be exposed to the finance and operations capabilities of Dynamics 365, students, recent graduates, and people changing careers who want to leverage Dynamics 365 to move to the next level.

Prerequisites

Students should have a fundamental understanding of financial principles and business operations. An understanding of cloud computing is helpful but isn't necessary.

INTRODUCTION TO MICROSOFT DYNAMICS 365 (ERP) (MB-920)

Course Code: 821338

CLASSROOM LIVE

\$675 USD

1 Day

Classroom Live Outline

Module 1: Explore the core capabilities of Microsoft Dynamics 365 finance and operations apps

- Describe the finance and operations apps
- Describe shared features of the finance and operations apps
- Describe reporting and integration capabilities in finance and operations apps

Module 2: Introduction to Microsoft Dynamics 365 Finance

- Describe Dynamics 365 Finance core capabilities
- Describe the general ledger in Dynamics 365 Finance
- Describe accounts payable and accounts receivable in Dynamics 365 Finance
- Describe expense management, fixed asset management, and budgeting in Dynamics 365 Finance

Module 3: Introduction to Microsoft Dynamics 365 Supply Chain Management

- Describe Dynamics 365 Supply Chain Management core capabilities
- Describe the sales and procurement processes in Dynamics 365 Supply Chain Management
- Describe inventory and warehousing capabilities in Dynamics 365 Supply Chain Management
- Describe the manufacturing process in Dynamics 365 Supply Chain Management

Classroom Live Labs

- Lab : Navigate the finance and operations apps
- Lab : Explore Excel integration
- Lab : Create a free text invoice
- Lab : Create a main account
- Lab : Create a product offering with various sizes and colors

- Lab : Create a purchase order
- Lab : Create a counting journal
- Lab : Create a production order
- Lab : Create a product assortment

INTRODUCTION TO MICROSOFT DYNAMICS 365 (ERP) (MB-920)

Course Code: 821338

VIRTUAL CLASSROOM LIVE

\$675 USD

1 Day

Virtual Classroom Live Outline

Module 1: Explore the core capabilities of Microsoft Dynamics 365 finance and operations apps

- Describe the finance and operations apps
- Describe shared features of the finance and operations apps
- Describe reporting and integration capabilities in finance and operations apps

Module 2: Introduction to Microsoft Dynamics 365 Finance

- Describe Dynamics 365 Finance core capabilities
- Describe the general ledger in Dynamics 365 Finance
- Describe accounts payable and accounts receivable in Dynamics 365 Finance
- Describe expense management, fixed asset management, and budgeting in Dynamics 365 Finance

Module 3: Introduction to Microsoft Dynamics 365 Supply Chain Management

- Describe Dynamics 365 Supply Chain Management core capabilities
- Describe the sales and procurement processes in Dynamics 365 Supply Chain Management
- Describe inventory and warehousing capabilities in Dynamics 365 Supply Chain Management
- Describe the manufacturing process in Dynamics 365 Supply Chain Management

Virtual Classroom Live Labs

- Lab : Navigate the finance and operations apps
- Lab : Explore Excel integration
- Lab : Create a free text invoice
- Lab : Create a main account
- Lab : Create a product offering with various sizes and colors

- Lab : Create a purchase order
- Lab : Create a counting journal
- Lab : Create a production order
- Lab : Create a product assortment

Oct 17 - 17, 2025 | 9:00 AM - 5:00 PM EDT



INTRODUCTION TO MICROSOFT DYNAMICS 365 (ERP) (MB-920)

Course Code: 821338

PRIVATE GROUP TRAINING

1 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

Date created: 8/30/2025 5:41:04 AM

Copyright © 2025 Global Knowledge Training LLC. All Rights Reserved.