

# VMWARE WORKSPACE ONE: UEM BOOTCAMP [V22.X]

Course Code: 821391

Learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multi-platform endpoint management solution with VMware Workspace ONE® UEM.

In this five-day course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multi-platform endpoint management solution with VMware Workspace ONE® UEM. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint lifecycle. You will also learn to investigate, analyze, and determine issues that might occur with all the different components of Workspace ONE UEM.

Understanding how to effectively troubleshoot product issues enables administrators to understand how product services communicate and function, optimizing service and software health management. After the five days, you will have the foundational knowledge for effectively managing and conducting basic troubleshooting for Workspace ONE UEM.

## What You'll Learn

By the end of the course, students should be able to meet the following objectives:

- Explain the general features and functionality enabled with Workspace ONE UEM
- Summarize essential VMware Workspace ONE® administrative functions
- Summarize and implement common Workspace ONE integrations
- Explain the integration of Workspace ONE UEM with directory services
- Explain and deploy Workspace ONE edge services
- Onboard device endpoints into Workspace ONE UEM
- Securely deploy configurations to Workspace ONE UEM managed devices
- Maintain environment and device fleet health
- Deploy applications to Workspace ONE UEM managed devices
- Analyze a Workspace ONE UEM deployment
- Summarize basic troubleshooting methodology
- Outline common troubleshooting techniques within the Workspace ONE UEM Console

- Outline common troubleshooting techniques when integrating enterprise solutions within the Workspace ONE UEM Console
- Summarize common troubleshooting strategies for devices managed by Workspace ONE UEM
- Outline common application management troubleshooting techniques in the Workspace ONE UEM Console
- Summarize common troubleshooting techniques for email management in the Workspace ONE UEM Console
- Explain common troubleshooting approaches for the Workspace ONE UAG platform and individual edge services
- Outline useful troubleshooting tools like Self-service Portal and VMware Workspace ONE® Assist™

## Who Needs to Attend

Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants.

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