

VMWARE WORKSPACE ONE: UEM TROUBLESHOOTING [V22.X]

Course Code: 821392

Learn to investigate, analyze, and determine issues that might occur with all the different components of VMware Workspace ONE® UEM.

In this two-day course, you learn to investigate, analyze, and determine issues that might occur with all the different components of VMware Workspace ONE® UEM. Troubleshooting is the backbone of service maintenance and management. To effectively troubleshoot product issues, administrators must understand how product services communicate and function. This in turn helps optimize service and software health management.

What You'll Learn

By the end of the course, students should be able to meet the following objectives:

- Summarize the basic troubleshooting methodologies
- Outline common troubleshooting techniques in the Workspace ONE UEM Console
- Outline common troubleshooting techniques when integrating enterprise solutions in the Workspace ONE UEM Console
- Summarize common troubleshooting strategies for Workspace ONE UEM managed devices
- Outline common application management troubleshooting techniques in the Workspace ONE UEM Console
- Summarize common troubleshooting techniques for email management in the Workspace ONE UEM Console
- Explain common troubleshooting approaches for the VMware Unified Access Gateway™ platform and individual edge services
- Outline useful troubleshooting tools, such as the Self-service Portal and VMware Workspace ONE® Assist™

Who Needs to Attend

Workspace ONE administrators, account managers, solutions architects, solutions engineers, sales engineers, technical support engineers, and consultants.

Prerequisites

This course requires completion of one of the following courses:

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