

WORKSPACE ONE® CONFIGURE AND MANAGE (OMWOCM)

Course Code: 821393

In this five-day course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multi-platform endpoint management solution with Omnissa Workspace ONE® UEM. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle.

What You'll Learn

You will learn to apply the fundamental techniques for integrating Omnissa Workspace ONE® Access™ with Workspace ONE UEM to securely distribute business-critical applications and configure access management controls from any device. Through a combination of hands-on labs, simulations, and interactive lectures, you configure enterprise, productivity, and Omnissa Access integrations.

This course lays out the principles of identity and access management. You will leave with a fundamental understanding of how Workspace ONE uses various authentication methods and protocols to determine user access permissions and enable single sign-on.

By the end of this session, attendees should be able to:

- Explain and apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with Workspace ONE UEM
- Outline the components of Workspace ONE UEM
- Explain the general features and functionality enabled with Workspace ONE UEM
- Summarize basic Workspace ONE administrative functions
- Explain and deploy common Workspace ONE integrations
- Securely deploy configurations to Workspace ONE UEM managed devices
- Onboard device endpoints into Workspace ONE UEM
- Summarize alternative management methodologies for rugged devices
- Discuss strategies to maintain environment and device fleet health
- Configure and deploy applications to Workspace ONE UEM managed devices
- Analyze Workspace ONE UEM deployments
- Enable email access on devices
- Integrate Workspace ONE UEM with content repositories and corporate file shares

- Explain the general features and functionality that Omnissa Access enables
- Summarize and implement Workspace ONE productivity services into the digital workspace environment

Who Needs to Attend

The primary audience for this course is as follows:

- Workspace ONE UEM and Workspace ONE Access operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants

WORKSPACE ONE® CONFIGURE AND MANAGE (OMWOOCM)

Course Code: 821393

VIRTUAL CLASSROOM LIVE

\$4,500 USD

5 Day

Virtual Classroom Live Outline

Module 1: Course Introduction

- Introductions and course logistics
- Course objectives

Module 2: Platform Architecture

- Summarize the features and functionality of Workspace ONE UEM
- Outline the benefits of leveraging Workspace ONE UEM
- Recognize the core and productivity components that make up the Workspace ONE UEM platform
- Summarize high availability and disaster recovery for Workspace ONE Solution

Module 3: Administration

- Navigate and customize the Workspace ONE UEM console
- Summarize the hierarchical management structure
- Explain the features and functions of Workspace ONE Hub Services
- Outline account options and permissions

Module 4: Enterprise Integrations

- Outline the process and needs to integrate with directory services
- Explain certificate authentication and practical implementation with Workspace ONE
- Explain the benefits of integrating an email SMTP service into the Workspace ONE UEM console
- Describe VMware Dynamic Environment Manager™ and its architecture

Module 5: Onboarding

- Outline the prerequisite configurations in the Workspace ONE UEM environment for onboarding devices for management
- Outline the steps for setting up auto discovery in the Workspace ONE UEM console
- Enroll an endpoint through the Omnissa Workspace ONE® Intelligent Hub app

- Summarize platform onboarding options

Module 6: Managing Endpoints

- Explain the differences between device and user profiles
- Describe policy management options for Windows and macOS
- Describe the functions and benefits of using compliance policies
- Explain the use cases for Freestyle Orchestrator
- Describe the capabilities that sensor and scripts enable.

Module 7: Alternative Management Methods

- Describe the function and benefits of device staging
- Configure product provisioning in the Workspace ONE UEM console
- Understand the benefits of deploying a Omnissa Workspace ONE® Launcher™ configuration to Android devices
- List the system and device requirements for Linux device management in Workspace ONE UEM

Module 8: Applications

- Describe the features, benefits, and capabilities of application management in Workspace ONE UEM
- Understand and configure deployment settings for public, internal, and paid applications in the Workspace ONE UEM console
- Describe the benefits of using Apple Business Manager content integration
- Describe the benefits of using server-to-client software distribution
- List the functions and benefits of Omnissa Workspace ONE® SDK

Module 9: Device Email

- List the email clients supported by Workspace ONE UEM
- Configure an Exchange Active Sync profile in the Workspace ONE UEM console
- Configure Omnissa Workspace ONE® Boxer settings
- Summarize the available email infrastructure integration models and describe their workflows
- Configure email compliance policies and notifications services

Module 10: Content Sharing

- Describe the benefits of using Content Gateway and the Content Gateway workflows
- Describe the benefits of integrating content repositories with Workspace ONE UEM
- Configure a repository in the Workspace ONE UEM console

Module 11: Maintenance

- Manage endpoints from the Device List View and the Device Details View pages
- Analyze endpoint deployment and compliance data from Monitor Overview page

Module 12: Workspace ONE Access

- Summarize the benefits of Workspace ONE Access
- Outline the core features and functions enabled by Workspace ONE Access
- Navigate the Workspace ONE Access console
- Explain the functions of directory integration with Workspace ONE Access
- Explain the various types of authentication protocols enabled by Workspace ONE Access

Module 13: Integrating Workspace ONE UEM and Workspace ONE Access

- Explain the rationale for integrating Workspace ONE UEM and Workspace ONE Access
- Outline the process of connecting Workspace ONE UEM and Workspace ONE Access
- Examine the workflow of integrations
- Summarize the key features of an integrated solution

Module 14: Productivity Integrations

- Identify the functions enabled by Omnisia Unified Access Gateway™
- Outline the purpose of the ONE UEM® Secure Email Gateway™ edge service
- Explain the features enabled by the Omnisia Workspace ONE® Tunnel edge service
- Summarize the capabilities enabled by the Content Gateway edge service

Module 15: SAML 2.0 Authentication

- Outline authentication methods supported by Workspace ONE Access
- Summarize the main properties of the SAML protocol
- Summarize the SAML authentication workflow
- Explain the application single sign-on authentication workflow with SAML

Module 16: Mobile Single Sign-On

- Describe the concept of mobile single sign-on
- Outline mobile single sign-on workflows

Module 17: Intelligence and Automation

- Summarize the features of Omnisia Workspace ONE Intelligence™
- Outline the benefits of using Workspace ONE Intelligence

Jun 22 - 26, 2026 | 10:00 AM - 6:00 PM EDT

Jul 20 - 24, 2026 | 10:00 AM - 6:00 PM EDT

Aug 17 - 21, 2026 | 10:00 AM - 6:00 PM EDT

Sep 21 - 25, 2026 | 10:00 AM - 6:00 PM EDT

Oct 19 - 23, 2026 | 10:00 AM - 6:00 PM EST

Nov 2 - 6, 2026 | 10:00 AM - 6:00 PM EST

Nov 30 - Dec 4, 2026 | 10:00 AM - 6:00 PM EST



WORKSPACE ONE[®] CONFIGURE AND MANAGE (OMWOCM)

Course Code: 821393

PRIVATE GROUP TRAINING

5 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

Date created: 5/20/2026 12:02:35 AM

Copyright © 2026 Global Knowledge Training LLC. All Rights Reserved.