

MICROSOFT DYNAMICS 365 CUSTOMIZATION CUSTOMER ENGAGEMENT APPS (CRM) (55263)

Course Code: 821432

This course will provide you with the skills needed to deploy and support business applications that make up the customer engagement capabilities of Dynamics 365.

In this course you will learn best practice techniques to successfully execute projects to deploy and support Dynamics 365 Customer Engagement Apps, including Dynamics 365 Sales, Dynamics 365 Marketing, Dynamics 365 Customer Service, Dynamics 365 Field Service and Dynamics 365 Project Operations. This course is perfect for organizations that are planning to embark on a new Dynamics 365 Customer Engagement Apps project, with best practice techniques and methodologies to help make your project a success. In addition, this course provides you with an understanding of strategies to help you own, support and maintain Dynamics 365 Customer Engagement Apps.

What You'll Learn

Students will,

- Learn how to Deploy, Customize, Configuring and Support Dynamics 365 Sales
- Learn how to Deploy, Customize, Configuring and Support Dynamics 365 Marketing
- Learn how to Deploy, Customize, Configuring and Support Dynamics 365 Customer Service
- Learn how to Deploy, Customize, Configuring and Support Dynamics 365 Field Service
- Learn how to Deploy, Customize, Configuring and Support Dynamics 365 Project Operations (CRM)

Who Needs to Attend

This course is suitable for IT professionals, business stakeholders and others who want to learn how to deploy Microsoft Dynamics 365 Customer Engagement Apps.

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

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