

MICROSOFT 365 TEAMS

Course Code: 821494

By the end of this course, users should be comfortable using the Teams app in their day-to-day workflow.

Welcome to our Microsoft 365 Teams courseware! This course is intended to help all users get started with Teams, use messages and channels, communicate in different ways, and customize Teams settings.

What You'll Learn

- Communicating in Channels
- Using Other Communication Tools
- Customizing Channels
- Customizing Your Teams Experience

Who Needs to Attend

This course is intended to help all users get started with Teams, use messages and channels, communicate in different ways, and customize Teams settings.

Prerequisites

This course assumes the user understands the basics of using a Windows-based computer. Students should be comfortable using the keyboard, mouse, and the Start menu. Students should also be familiar with Microsoft 365 and have the Microsoft 365 Teams desktop app downloaded on their computers.

MICROSOFT 365 TEAMS

Course Code: 821494

CLASSROOM LIVE

\$295 CAD

1 Day

Classroom Live Outline

Lesson 1: Getting Started

- Topic A: Getting Started with Microsoft Teams
- Topic B: Using Channels
- Topic C: Posting Messages
- Topic D: Getting Help with Microsoft Teams

Lesson 2: Communicating in Channels

- Topic A: Managing Messages
- Topic B: Doing More with Messages
- Topic C: Managing Files in a Channel
- Topic D: Using the Wiki

Lesson 3: Using Other Communication Tools

- Topic A: Using Chat
- Topic B: Making Audio and Video Calls
- Topic C: Managing Meetings Using the Teams Calendar
- Topic D: Managing Files in Teams

Lesson 4: Customizing Channels

- Topic A: Customizing Channels
- Topic B: Adding Tabs to a Channel
- Topic C: Adding Connectors to a Channel

Lesson 5: Customizing Your Teams Experience

- Topic A: Managing Your Teams Profile
- Topic B: Managing Teams
- Topic C: Adding Apps and Bots

MICROSOFT 365 TEAMS

Course Code: 821494

VIRTUAL CLASSROOM LIVE

\$295 CAD

1 Day

Virtual Classroom Live Outline

Lesson 1: Getting Started

- Topic A: Getting Started with Microsoft Teams
- Topic B: Using Channels
- Topic C: Posting Messages
- Topic D: Getting Help with Microsoft Teams

Lesson 2: Communicating in Channels

- Topic A: Managing Messages
- Topic B: Doing More with Messages
- Topic C: Managing Files in a Channel
- Topic D: Using the Wiki

Lesson 3: Using Other Communication Tools

- Topic A: Using Chat
- Topic B: Making Audio and Video Calls
- Topic C: Managing Meetings Using the Teams Calendar
- Topic D: Managing Files in Teams

Lesson 4: Customizing Channels

- Topic A: Customizing Channels
- Topic B: Adding Tabs to a Channel
- Topic C: Adding Connectors to a Channel

Lesson 5: Customizing Your Teams Experience

- Topic A: Managing Your Teams Profile
- Topic B: Managing Teams
- Topic C: Adding Apps and Bots



MICROSOFT 365 TEAMS

Course Code: 821494

PRIVATE GROUP TRAINING

1 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

Date created: 8/31/2025 3:06:26 AM

Copyright © 2025 Global Knowledge Training LLC. All Rights Reserved.