MACOS SUPPORT ESSENTIALS 12 (MONTEREY)

Course Code: 821574

Learn macOS Support Essentials 12.

macOS Support Essentials 12, the official course for macOS support, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Monterey, such as IT professionals, technicians, help desk specialists, and ardent Mac users. You'll find in-depth, step-by-step instructions on everything from upgrading, updating, reinstalling and configuring macOS Monterey to setting-up network services.

This course covers updated system utilities and new features in macOS Monterey:

- Passwords System Preference
- Live Text
- Voice Control
- User privacy settings
- Notarized apps
- Startup Security Utility and more!

This course includes the following content:

- Authoritative explanations of underlying technologies, troubleshooting, system administration, and much more
- Focused lessons that take you step by step through practical, real-world tasks
- A Digital ebook of macOS Support Essentials 12, the official book for macOS support

What You'll Learn

After you've completed the guide, you should be able to:

- Explain how macOS Monterey works
- Explain the best practices for updating, upgrading, reinstalling, configuring, and using macOS Monterey
- Explain macOS Monterey troubleshooting and repair procedures
- Use appropriate tools and techniques in macOS Monterey to diagnose and resolve issues

Who Needs to Attend

Whether you're an experienced system administrator or you just want to dig deeper into macOS, you'll learn to update, upgrade, reinstall, configure, maintain, diagnose, and troubleshoot macOS Monterey.

- Anyone who needs to support, troubleshoot, or optimize macOS Monterey, such as IT professionals, technicians, help desk specialists, and ardent Mac users

Prerequisites

Recommended knowledge:

- macOS familiarity
- Basic computer navigation skills

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VIRTUAL CLASSROOM LIVE	$2,100 USD	3 Day

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Virtual Classroom Live Outline

Installation and Configuration

- Introduction to macOS
- Update, Upgrade, or Reinstall macOS
- Set Up and Configure macOS
- Use the Command Line
- Use macOS Recovery
- Update macOS

User Accounts

- Manage User Accounts
- Manage User Home Folders
- Manage Security and Privacy
- Manage Password Changes

File Systems

- Manage File Systems and Storage
- Manage FileVault
- Manage Permissions and Sharing
- Use Hidden Items, Shortcuts, and File Archives

Data Management

- Manage System Resources
- Use Metadata, Spotlight, and Siri
- Manage Time Machine

Apps and Processes

- Install Apps
- Manage Files

- Manage and Troubleshoot Apps

Network Configuration

- Manage Basic Network Settings
- Manage Advanced Network Settings
- Troubleshoot Network Issues

System Management

- Troubleshoot Peripherals
- Manage Printers and Scanners
- Troubleshoot Startup and System Issues

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PRIVATE GROUP TRAINING	3 Day

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