

CERTIFIED SAFe® SCRUM MASTER (SSM)

Course Code: 831208

The SAFe® Scrum Master course equips you to coach Agile teams to deliver business value at scale and teaches you the tactical skills needed to be an effective Scrum Master in a SAFe organization.

Over the course of two days in the SAFe Scrum Master training, you will learn the responsibilities of a Scrum Master in a SAFe enterprise, learn how scrum masters empower and lead Agile teams, and understand how to facilitate Agile events like iteration planning, team sync, and iteration retrospectives. You'll also discover how to help teams plan and complete their work using SAFe Scrum and SAFe Kanban. You'll also learn the principles of servant leadership, so you can help develop high-performing, engaged, continuously improving teams in your own organization.

Real-World Exercises: In this course, learners will apply the concepts taught in class by breaking out into small groups or teams and completing hands-on, scenario-based exercises related to each module.

What You'll Learn

Upon completion of this training, you will be equipped to:

- Empower and lead an Agile team
- Facilitate Agile events like iteration planning, team sync, and iteration retrospectives
- Help teams plan and complete their work
- How to facilitate Scrum events
- How to support PI execution
- How to coach teams to improve constantly
- How to implement DevOps for continuous flow and delivery
- You'll also learn the principles of servant leadership, which are crucial for key SAFe team roles. These skills will enable you to develop high-performing, engaged, and continuously improving teams in your own organization.

Who Needs to Attend

Typically designed for individuals who are new to the Scrum Master position or those who seek to enhance their comprehension of the role and its place in a SAFe enterprise, the training attracts participants such as:

- New or existing Scrum Masters
- Team Leads
- Release Train Engineers



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VIRTUAL CLASSROOM LIVE

\$2,070 CAD

2 Day

Virtual Classroom Live Outline

- Introducing Scrum in SAFe
- Characterizing the role of the Scrum Master
- Experiencing Program Increment planning
- Facilitating Iteration execution
- Finishing the Program Increment
- Coaching the Agile team

Mar 19 - 20, 2026 | 8:30 AM - 4:30 PM EDT

Jun 29 - 30, 2026 | 8:30 AM - 4:30 PM EDT



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PRIVATE GROUP TRAINING

2 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

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