

JIRA AND AGILE PROJECTS

Course Code: 831251

Jira and Agile Projects training helps you to align agile practices, roles, and ceremonies with the Jira environment. Return to work ready to use Jira to manage technology projects, IT service delivery, and agile software development.

Use Jira for executing everyday agile project work.

This fast-paced, hands-on workshop teaches you how to manage agile projects, products, and development work using Atlassian Jira as your primary collaboration platform. In Jira, you have a tool designed to enable agile practices and track agile projects across a wide range of scenarios. Features such as issue tracking, search, reporting, and customization allow for seamless integration of agile projects in one project management environment. No other agile project management tool offers the depth of agile context and comprehensive agile framework that Atlassian has made available with JIRA.

Get up to speed on Jira quickly and go back to work ready to practice true agility.

This course teaches agile team members on how to use all of Jira's primary features to support an agile practice. In two fast-paced days, you will get experience with issues, requirements, product delivery, reporting, and tracking. You'll learn to use Jira to support sprint planning, stories, backlog management, and kanban boards (when necessary). After taking this boot camp, you'll get back to work ready to embrace agile practices using one unified tool, and one unified set of concepts.

What You'll Learn

By the end of this course, attendees will learn how to:

- Use Jira as a comprehensive platform for managing agile projects
- Support your application/IT service life cycles and agile ceremonies/workflows using Jira
- Map team member roles to Jira: Scrum teams, project managers, and product owners
- Explain the basic parts of a Jira project & how they are organized
- Run sprints and manage requirements, issues, backlogs and deliveries
- Search for Jira issues and save your search queries for re-use
- Use different types of agile boards and project formats

- Efficiently rank and organize issues in the Jira backlog
- Apply different agile board templates such as scrum and Kanban
- Report on and interpret Jira data using built-in agile reports and Jira dashboards

Who Needs to Attend

This Jira training course is tailored for anyone looking to expertly manage their SDLC with the one comprehensive tool. Some roles that would find this course useful include:

- Agile Practitioners
- Project Managers
- Scrum Masters
- Product Owners
- Program Managers
- Analysts
- Developers / Programmers
- Testers
- IT Manager/Directors
- Customers/Stakeholders
- Product Managers

Prerequisites

Anyone looking to expertly manage their SDLC with the one comprehensive tool is eligible for this training course.

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VIRTUAL CLASSROOM LIVE

\$1,750 USD

2 Day

Virtual Classroom Live Outline

Part 1 – JIRA Fundamentals

1. Using JIRA

- The JIRA workspace
- Mapping JIRA features to common agile & scrum practices
- Tickets in JIRA

2. Team roles and JIRA

- Review: Agile and Scrum basics
- Team members
- Scrum Masters & Product Owners
- JIRA features for supporting Agile teams

3. JIRA issues and Agile Projects

- What's possible with JIRA
- Navigating JIRA
- Creating, editing and transitioning issues
- Types of issues
- JIRA's standard hierarchy
- Stories, prioritizing & estimating
- Managing backlogs in JIRA
- **Hands-On Exercise:** Using issues to track, link, and cross-reference agile projects

4. JIRA workflows

- Project roles & permissions
- Components
- Releases
- Projects to products
- Views of projects within JIRA

5. Search and Exploring Data

- Prioritizing & searching JIRA issues
- Views & options for meaningful results
- Using filters
- Using JIRA Query Language (JQL)
- Saved searches and re-use
- Using dashboards & subscriptions
- **Hands-On Exercise:** Defining search criteria and using JQL, detail view, list view, filters & subscriptions

Part 2 – Applying JIRA to Enterprise Work

6. Managing agile & kanban boards in JIRA

- Aligning agile boards with team needs
- Scrum vs. Kanban boards
- Using Kanban boards
- Typical team member duties in JIRA
- Supporting sprint planning and resource assignments
- Managing your backlog efficiently with JIRA
- Epics, stories, and sub-tasks
- Releases and release reporting

7. Sprints in JIRA

- Starting a sprint
- Active sprints
- Quick filters for managing work
- Swimlanes
- Closing a sprint

Demo – Using Agile Boards for backlogs and sprints

During this in-depth demonstration, we will show you how to use JIRA for some of the most common agile project needs. This demo will cover:

- Agile Board Navigation
- Compare Scrum and Kanban boards
- Using Backlog mode
- Filtering the Backlog
- Planning a Sprint
- Starting a Sprint
- Managing Work in an Active Sprint
- Closing a Sprint

8. Analyzing reports in JIRA

- Built-in JIRA reports and their benefits
- Analyzing reports
- Using information in JIRA to make decisions

9. JIRA scrum boards and agile reports

- Burndown Charts
- Sprint Report
- Epic Burndown
- Release Burndown
- Velocity Charts
- Control Charts
- Cumulative Flow Diagram

10. JIRA Kanban Board reports

- Control Charts
- Cumulative Flow Diagrams
- Work in Progress (WiP) and JIRA

Part 3 – Scaling JIRA enablement

11. Using JIRA to enable Agile projects at scale

- Managing multiple projects in JIRA
- Cross-referencing and linking issues
- Portfolio and program support with JIRA
- Managing releases
- Reporting
- JIRA plugins

12. Building Dashboards in JIRA

- Creating, editing, and sharing dashboards
- Dashboard gadgets to present information
- Where do gadgets get their data?
- Configure dashboard gadgets with project data and/or filtered data
- Dashboard layouts
- Dashboard troubleshooting

13. Course conclusion: charting your path

- Discussion: Top three opportunities for improvement using JIRA
- Immediate next steps for your team
- Expert Q and A

Sep 15 - 16, 2025 | 9:00 AM - 5:00 PM EDT

Dec 1 - 2, 2025 | 9:00 AM - 5:00 PM EST



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PRIVATE GROUP TRAINING

2 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

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