

AMA2563: ARTIFICIAL INTELLIGENCE (AI) BUSINESS ESSENTIALS CERTIFICATE PROGRAM

Course Code: 831491

Build practical knowledge about the opportunities, tools, risks and rewards of AI.

Artificial Intelligence (AI) has had the kind of life-changing implications that came about with the discovery of electricity. Its influence on organizations and the world of business is already momentous. This program will help you gain an understanding of the technology, how you're already using it and the opportunities it presents. Explore the huge impact it can have on your business, your career and society. After participating, you'll receive a Certificate of Completion.

What You'll Learn

- Learning what AI can do now and in the future and potential risks
- Understanding the security implications of managing data and technology
- Recognizing competencies needed to keep your organization competitive
- Enabling yourself to use AI by applying the 4 Cs of success
- Applying AI tools to extract useful information and diagnose work challenges
- Blue sky and mind map: how to contribute to the organization by leveraging AI

Who Needs to Attend

Managers, leaders and all business professionals who want to increase their knowledge and comfort zone around AI and recognize how the technology can be integrated into their organization.

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VIRTUAL CLASSROOM LIVE

\$3,635 CAD

2 Day

Virtual Classroom Live Outline

Learning Objectives

- Define Key AI Concepts and Terms
- Understand the Business Imperative and Impact of AI
- Identify Readiness to Adopt AI
- Appreciate Need for Internal Alignment of AI Initiatives
- Evaluate Design of AI Solutions that Deliver Value
- Build Engagement in AI Conversations
- Reflect on the Ethics and Governance of AI
- Create Your AI Action Plan

Overview of AI

- Understand AI Terms and Definitions
- Identify Familiar AI Solutions All Around Us
- Gain an Overview of the Current AI Landscape
- Learn About the Key Features of Algorithms

Connecting Business Needs with AI Techniques

- Recognize Business Situations Where We Should Look to AI for Assistance
- Determine the AI Capabilities to Advocate for In the Solution That Your Company Decides to Build or Buy
- Identify Assets You Need to Include in the AI Solution in Order to Actually Solve Your Problem

Different Paths Toward AI Adoption

- Learn the Typical AI Adoption Paths for Individual Contributors, Leaders, Teams, and Organizations
- Understand the Common Risks and Rewards Along Each Path

Assessing Your Resources

- Understand the Environmental Conditions That Are Required for AI Success
- Learn How Your Unique Abilities May Be Leveraged in AI Adoption
- Consider What You Can Do to Fill Skill Gaps as a Professional and Across Your Team

Designing Business Solutions with AI

- Practice Identifying Business Problems That Can Be Improved with AI
- Practice Selecting the Right Algorithm, the Right Data, and the Right Features to Create an AI Solution and Get Feedback in a Low-Stakes Environment
- Practice Communicating the Value of Pursuing AI Initiatives

Aligning AI Initiatives within the Organization

- Understand the Strategic Value of Coordinating AI Initiatives
- Craft a Vision for the Future and a Starting Point for Ethical Governance

Putting It All Together: Your Action Plan

- Choose What You CAN Do to Get Started with AI
- Use the ENGAGE Framework for AI Adoption to Build an Action Plan
- Share the Actions You Will Take First

Jun 8 - 9, 2026 | 9:00 AM - 5:00 PM EDT

Jul 9 - 10, 2026 | 9:00 AM - 5:00 PM EDT

Jul 21 - 22, 2026 | 9:00 AM - 5:00 PM EDT

Aug 10 - 11, 2026 | 9:00 AM - 5:00 PM EDT

Sep 14 - 15, 2026 | 9:00 AM - 5:00 PM EDT

Sep 24 - 25, 2026 | 10:00 AM - 6:00 PM EDT

Oct 8 - 9, 2026 | 9:00 AM - 5:00 PM EDT

Oct 19 - 20, 2026 | 9:00 AM - 5:00 PM EDT

Nov 5 - 6, 2026 | 9:00 AM - 5:00 PM EST

Nov 18 - 19, 2026 | 10:00 AM - 6:00 PM EST

Dec 1 - 2, 2026 | 9:00 AM - 5:00 PM EST

Dec 14 - 15, 2026 | 10:00 AM - 6:00 PM EST

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