

PROFESSIONAL SCRUM MASTER II™ (PSM II)

Course Code: 831500

Identify the complex challenges that Scrum Masters are confronted on a daily basis, and which are not as obvious, modify the old approaches that do not work, be a single agile representative in the organization.

Professional Scrum Master II (PSM II) is a course designed to support Scrum Masters in their professional development. Unlike PSM courses which focuses on how to use the scrum framework and on the role of scrum master, PSM II is an advanced course that helps students understand the postures that characterize a scrum master and serve it effective while diving deeply in The way of serving the Scrum team, the product owner and the organization.

What You'll Learn

- Discover which tools, skills, practices and postures make an effective scrum master
- Understand how the principles and values of scrum help guide the scrum masters in their decision-making
- Learn how the scrum master acts as a servant leader and improves his skills in This role
- Know what the scrum master can do to support development teams and product owners so that they become more effective
- Learn ways for the scrum master to help change the environment and make it more conducive to Success of the Scrum teams with greater agility
- Provide advice and techniques by Scrum Master to work with the rest of the organization in support of the Scrum teams

Who Needs to Attend

The PSM II course is intended for Scrum Masters who have at least a year of experience and who seek to expand their knowledge and their skills in Scrum Master.



PROFESSIONAL SCRUM MASTER II™ (PSM II)

Course Code: 831500

VIRTUAL CLASSROOM LIVE

\$1,695 CAD

2 Day

Virtual Classroom Live Outline

During the two days, students will learn about the critical fields of the evolution of a Scrum Master which is successful such as how the principles and values of Scrum help guide the scrum masters in their decisions and how they can help Change the environment of the Scrum teams, thus creating an environment in which agility can flourish. The role of the scrum master is complex and often, it must be able to use different postures in order to be effective:

- The scrum master as a teacher
- The scrum master as a coach and mentor
- The scrum master as a facilitator
- The scrum master as an agent of change



PROFESSIONAL SCRUM MASTER II™ (PSM II)

Course Code: 831500

PRIVATE GROUP TRAINING

2 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

Date created: 2/7/2026 1:41:32 PM

Copyright © 2026 Global Knowledge Training LLC. All Rights Reserved.