

# CREATE AGENTS IN MICROSOFT COPILOT STUDIO (PL-7008)

Course Code: 834067

Learn how to create custom copilots with Copilot Studio

In this course, you will learn how to create custom copilots with Copilot Studio and will get the opportunity to practice your skills in a guided project.

## What You'll Learn

Students will learn to,

- Get started with Microsoft Copilot Studio
- Manage topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Enhance Microsoft Copilot Studio agents
- Create an agent with Microsoft Copilot Studio and Dataverse for Teams

## Who Needs to Attend

Students willing to learn how to create custom copilots with Copilot Studio.

## Prerequisites

Familiarity with Microsoft Copilot Studio.

# CREATE AGENTS IN MICROSOFT COPILOT STUDIO (PL-7008)

Course Code: 834067

CLASSROOM LIVE

\$675 CAD

1 Day

## Classroom Live Outline

### **Module 1: Get started with Microsoft Copilot Studio**

- Get started working with environments
- Create agents and work with the Microsoft Copilot Studio interface
- Create topics
- Enhancing productivity with Generative AI
- Test your agents
- Publish agents and analyze performance
- Exercise - Create an agent with Microsoft Copilot Studio

### **Module 2: Manage topics in Microsoft Copilot Studio**

- Work with agent topics
- Bot Framework Skills
- Branch a topic
- Create topics for existing support content
- Work with system fallback topics
- Manage topics

### **Module 3: Work with entities and variables in Microsoft Copilot Studio**

- Work with entities
- Custom entities
- Use entities in conversations
- Work with variables
- Reuse variables across topics

### **Module 4: Enhance Microsoft Copilot Studio agents**

- Use Power Automate to add actions
- Agent actions
- Transfer conversations to agents by using Omnichannel for Customer Service
- Create topics for existing support content
- Trigger types
- Analyze agent performance

## **Module 5: Create an agent with Microsoft Copilot Studio and Dataverse for Teams**

- Create your first agent
- Create and modify topics
- Add inputs, variables, and conditions
- Call an action to pull in Dataverse for Teams data
- Publish and share your new agent

# CREATE AGENTS IN MICROSOFT COPILOT STUDIO (PL-7008)

Course Code: 834067

VIRTUAL CLASSROOM LIVE

\$675 CAD

1 Day

## Virtual Classroom Live Outline

### **Module 1: Get started with Microsoft Copilot Studio**

- Get started working with environments
- Create agents and work with the Microsoft Copilot Studio interface
- Create topics
- Enhancing productivity with Generative AI
- Test your agents
- Publish agents and analyze performance
- Exercise - Create an agent with Microsoft Copilot Studio

### **Module 2: Manage topics in Microsoft Copilot Studio**

- Work with agent topics
- Bot Framework Skills
- Branch a topic
- Create topics for existing support content
- Work with system fallback topics
- Manage topics

### **Module 3: Work with entities and variables in Microsoft Copilot Studio**

- Work with entities
- Custom entities
- Use entities in conversations
- Work with variables
- Reuse variables across topics

### **Module 4: Enhance Microsoft Copilot Studio agents**

- Use Power Automate to add actions
- Agent actions
- Transfer conversations to agents by using Omnichannel for Customer Service
- Create topics for existing support content
- Trigger types
- Analyze agent performance

## **Module 5: Create an agent with Microsoft Copilot Studio and Dataverse for Teams**

- Create your first agent
- Create and modify topics
- Add inputs, variables, and conditions
- Call an action to pull in Dataverse for Teams data
- Publish and share your new agent

Aug 7 - 7, 2026 | 9:00 AM - 5:00 PM EDT

Sep 18 - 18, 2026 | 12:00 - 8:00 PM EDT

Nov 23 - 23, 2026 | 9:00 AM - 5:00 PM EST



# CREATE AGENTS IN MICROSOFT COPILOT STUDIO (PL-7008)

Course Code: 834067

PRIVATE GROUP TRAINING

1 Day

Visit us at [www.globalknowledge.com](http://www.globalknowledge.com) or call us at 1-866-716-6688.

Date created: 6/7/2026 12:27:45 AM

Copyright © 2026 Global Knowledge Training LLC. All Rights Reserved.