



# CREATE AGENTS IN MICROSOFT COPILOT STUDIO (PL-7008)

Course Code: 834067

Learn how to create custom copilots with Copilot Studio

In this learning path, you will learn how to create custom copilots with Copilot Studio and will get the opportunity to practice your skills in a guided project.

## What You'll Learn

Students will learn to,

- Build an initial agent with Microsoft Copilot Studio
- Manage topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Enhance Microsoft Copilot Studio agents
- Create an agent with Microsoft Copilot Studio and Dataverse for Teams Guided Project - Create agents with Microsoft Copilot Studio

## Who Needs to Attend

Students willing to learn how to create custom copilots with Copilot Studio.

## Prerequisites

Familiarity with Microsoft Copilot Studio.

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CLASSROOM LIVE

\$675 CAD

1 Day

## Classroom Live Outline

### **Module 1: Build an initial agent with Microsoft Copilot Studio**

- Microsoft Copilot Studio
- Generative AI features
- How to build an agent by using Microsoft Copilot Studio Deploy an agent

### **Module 2: Manage topics in Microsoft Copilot Studio**

- Use topics to create and manage conversation paths in an agent.
- Work with topic triggers and conversation nodes.
- Add branching to a topic.
- Use system topics and create topics from content.
- Set up fall-back topics to handle unrecognized user input.

### **Module 3: Work with entities and variables in Microsoft Copilot Studio**

- Understand entities and custom entities.
- Learn about variables across topics.

### **Module 4: Enhance Microsoft Copilot Studio agents**

- Initiate Power Automate flows directly from topics in your agent.
- Configure agent to pass conversations to applications such as Omnichannel for Customer Service.
- Extract content from support pages and configure it into agent topics that you can use in conversations.

### **Module 5: Create an agent with Microsoft Copilot Studio and Dataverse for Teams**

- Learn how to create an agent.
- Discover how the agent can call Microsoft Power Automate actions to retrieve data from Dataverse for Teams.
- Publish the agent to your team or the whole company.

## **Module 6: Guided Project - Create agents with Microsoft Copilot Studio**

- Microsoft Copilot Studio and Conversation Booster features.
- How to build an agent by using Microsoft Copilot Studio to generate topics, trigger phrases, and responses.

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VIRTUAL CLASSROOM LIVE

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1 Day

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Jul 7 - 7, 2025 | 9:00 AM - 5:00 PM EDT



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PRIVATE GROUP TRAINING

1 Day

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