

CREATE AGENTS IN MICROSOFT COPILOT STUDIO (PL-7008)

Course Code: 834067

Learn how to create custom copilots with Copilot Studio

In this course, you will learn how to create custom copilots with Copilot Studio and will get the opportunity to practice your skills in a guided project.

What You'll Learn

Students will learn to,

- Build an initial agent with Microsoft Copilot Studio
- Manage topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Enhance Microsoft Copilot Studio agents
- Create an agent with Microsoft Copilot Studio and Dataverse for Teams Guided Project - Create agents with Microsoft Copilot Studio

Who Needs to Attend

Students willing to learn how to create custom copilots with Copilot Studio.

Prerequisites

Familiarity with Microsoft Copilot Studio.

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CLASSROOM LIVE

\$675 USD

1 Day

Classroom Live Outline

Module 1: Build an initial agent with Microsoft Copilot Studio

- Microsoft Copilot Studio
- Generative AI features
- How to build an agent by using Microsoft Copilot Studio Deploy an agent

Module 2: Manage topics in Microsoft Copilot Studio

- Use topics to create and manage conversation paths in an agent.
- Work with topic triggers and conversation nodes.
- Add branching to a topic.
- Use system topics and create topics from content.
- Set up fall-back topics to handle unrecognized user input.

Module 3: Work with entities and variables in Microsoft Copilot Studio

- Understand entities and custom entities.
- Learn about variables across topics.

Module 4: Enhance Microsoft Copilot Studio agents

- Initiate Power Automate flows directly from topics in your agent.
- Configure agent to pass conversations to applications such as Omnichannel for Customer Service.
- Extract content from support pages and configure it into agent topics that you can use in conversations.

Module 5: Create an agent with Microsoft Copilot Studio and Dataverse for Teams

- Learn how to create an agent.
- Discover how the agent can call Microsoft Power Automate actions to retrieve data from Dataverse for Teams.
- Publish the agent to your team or the whole company.

Module 6: Guided Project - Create agents with Microsoft Copilot Studio

- Microsoft Copilot Studio and Conversation Booster features.
- How to build an agent by using Microsoft Copilot Studio to generate topics, trigger phrases, and responses.

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VIRTUAL CLASSROOM LIVE

\$675 USD

1 Day

Virtual Classroom Live Outline

Module 1: Get started with Microsoft Copilot Studio

- Get started working with environments
- Create agents and work with the Microsoft Copilot Studio interface
- Create topics
- Enhancing productivity with Generative AI
- Test your agents
- Publish agents and analyze performance
- Exercise - Create an agent with Microsoft Copilot Studio

How to build an agent by using Microsoft Copilot Studio Deploy an agent

Module 2: Build an initial agent with Microsoft Copilot Studio

- Agent creation
- Agent creation using conversational builder
- Generative Answers
- Deploy agents

Use topics to create and manage conversation paths in an agent.

Module 3: Manage topics in Microsoft Copilot Studio

- Work with agent topics
- Bot Framework Skills
- Branch a topic
- Create topics for existing support content
- Work with system fallback topics
- Manage topics

Module 4: Work with entities and variables in Microsoft Copilot Studio

- Work with entities

- Custom entities
- Use entities in conversations
- Work with variables
- Reuse variables across topics

Module 5: Build effective agents with Microsoft Copilot Studio

- Use cases
- Plan for agents
- Topics
- Design your agent
- Build solutions
- Build a conversational agent
- Validate and iterate on your design

Module 6: Enhance Microsoft Copilot Studio agents

- Use Power Automate to add actions
- Agent actions
- Transfer conversations to agents by using Omnichannel for Customer Service
- Create topics for existing support content
- Trigger types
- Analyze agent performance

Module 7: Create an agent with Microsoft Copilot Studio and Dataverse for Teams

- Create your first agent
- Create and modify topics
- Add inputs, variables, and conditions
- Call an action to pull in Dataverse for Teams data
- Publish and share your new agent

Module 8: Build an autonomous agent in Copilot Studio

- Bring autonomous agents into the enterprise
- Exercise - Create your first autonomous agent
- Test and refine the autonomous agent
- Exercise - Deploy an agent in a live environment

Module 9: Guided Project - Create agents with Microsoft Copilot Studio

Oct 17 - 17, 2025 | 9:00 AM - 5:00 PM EDT

Jan 16 - 16, 2026 | 9:00 AM - 5:00 PM EST



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PRIVATE GROUP TRAINING

1 Day

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

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