

SERVICENOW DOMAIN SEPARATION IMPLEMENTATION

Course Code: 835001

Employ your skills as a ServiceNow System Administrator within a domain-separated instance, providing services to multiple customers on a single ServiceNow instance with Domain Separation Implementation.

This course provides you with the knowledge required to develop and employ your skills as a ServiceNow System Administrator within a domain-separated instance. Upon successful completion of this training course, you will have the opportunity to receive a voucher code to take the Certified Implementation Specialist - Service Provider certification exam. Please navigate to your "My Vouchers" tab for the next steps on how to register for your exam.

The voucher made available may require payment. For more information on vouchers, please read the [Certification Candidate Journey Guide and FAQ](#).

This course can be taken independently, but we highly recommend enrolling in the learning path as this **Domain Separation Implementation** course does have some pre-requisites that are included in the path.

What You'll Learn

- Activate Domain Separation on different types of instances
- Understand what roles should be assigned to users
- Know the properties that support Domain Separation and process separation
- Perform the initial domain setup
- Know how to effectively sync domains between instances
- Understand how the platform sets the domain for a user during their logged in session
- Use Domain Separation tools to determine current domain and switch to different domains
- Explain how Data Separation works in the platform at the database level to a technical consultant
- Create a basic domain hierarchy to match real-world requirements
- Control visibility to domain data using advanced concepts
- Configure a data separated instance using best practice
- Configure a process separated instance using best practice
- Apply best practices for monitoring instance configuration health, from a Domain Separation standpoint

Who Needs to Attend

Students who wants to develop their skills as a ServiceNow System Administrator within a domain-separated instance

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On-Demand Outline

Module 1: Domain Separation Implementation

- Introduction to Domain Separation Implementation
- Plugin Activation
- Initial Domain Setup
- Simulators - Introduction
- Simulator - Creating Domains and Companies
- Determining Your Domain
- Data Separation
- Data Separating a Table
- Simulator - Domain Separating a Table
- Data Driven Customer Onboarding
- Process Separation
- Simulator - Process Overrides
- Simulator - Application Menu Override
- Simulator - Form Overrides
- Simulator - Process Separating a Table
- Building the UI
- Configuring Choice Lists
- Simulator - Choice Lists
- Expanding Data Visibility
- Foundation Data Management
- Simulator - Data Imports
- Domain Support in Applications
- Simulator - Service Catalog
- Process Automation
- Simulator - Flow Designer
- Integration Strategies
- Management Practices and Governance
- Summary of Domain Separation

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Date created: 2/11/2026 5:10:02 AM

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