

# MACOS SUPPORT ESSENTIALS V15

Course Code: 844002

Learn macOS Support Essentials v15, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Sequoia.

macOS Support Essentials v15, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users. This is the only Apple Pro Training Series course that covers Sequoia. Students will find in-depth, step-by-step instructions on everything from upgrading, updating, reinstalling, and configuring macOS Sequoia to setting up network services like the Content Caching service.

## What You'll Learn

How to use the features, functions, and utilities in macOS Sequoia to install, configure, maintain, and troubleshoot macOS 15, including:

- Installation options
- System Settings
- Disk Utility
- Software Update
- macOS Recovery utilities
- macOS File System
- Resource Management

## Who Needs to Attend

This course is intended for:

- Anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

## Prerequisites

Recommended Knowledge:

- macOS familiarity
- Basic computer navigation skills
- Anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

# MACOS SUPPORT ESSENTIALS V15

Course Code: 844002

VIRTUAL CLASSROOM LIVE

\$2,775 CAD

3 Day

## Virtual Classroom Live Outline

### Module 1: Installation and Configuration

- Introduction to macOS
- Update, Upgrade, or Reinstall macOS
- Set Up and Configure macOS
- Use the Command Line
- Use macOS Recovery
- Update macOS

### Module 2: User Accounts

- Manage User Accounts
- Manage User Home Folders
- Manage Security and Privacy
- Manage Password Changes

### Module 3: File Systems

- Manage File Systems and Storage
- Manage FileVault
- Manage Permissions and Sharing
- Use Hidden Items, Shortcuts, and File Archives

### Module 4: Data Management

- Manage System Resources
- Use Metadata, Spotlight, and Siri
- Manage Time Machine

### Module 5: Apps and Processes

- Install Apps
- Manage Files
- Manage and Troubleshoot Apps

### Module 6: Network Configuration

- Manage Basic Network Settings
- Manage Advanced Network Settings
- Troubleshoot Network Issues

#### **Module 7: Network Services**

- Manage Network Services
- Manage Host Sharing and Personal Firewall

#### **Module 8: System Management**

- Troubleshoot Peripherals
- Manage Printers and Scanners
- Troubleshoot Startup and System Issues

Oct 1 - 3, 2025 | 10:00 AM - 5:30 PM EST

Nov 19 - 21, 2025 | 10:00 AM - 5:30 PM EST

Dec 17 - 19, 2025 | 10:00 AM - 5:30 PM EST

Visit us at [www.globalknowledge.com](http://www.globalknowledge.com) or call us at 1-866-716-6688.

Date created: 8/31/2025 2:40:51 PM

Copyright © 2025 Global Knowledge Training LLC. All Rights Reserved.