

MACOS SUPPORT ESSENTIALS V15

Course Code: 844002

Learn macOS Support Essentials v15, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Sequoia.

macOS Support Essentials v15, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users. This is the only Apple Pro Training Series course that covers Sequoia. Students will find in-depth, step-by-step instructions on everything from upgrading, updating, reinstalling, and configuring macOS Sequoia to setting up network services like the Content Caching service.

What You'll Learn

How to use the features, functions, and utilities in macOS Sequoia to install, configure, maintain, and troubleshoot macOS 15, including:

- Installation options
- System Settings
- Disk Utility
- Software Update
- macOS Recovery utilities
- macOS File System
- Resource Management

Who Needs to Attend

This course is intended for:

- Anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

Prerequisites

Recommended Knowledge:

- macOS familiarity
- Basic computer navigation skills
- Anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

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VIRTUAL CLASSROOM LIVE

\$2,775 CAD

3 Day

Virtual Classroom Live Outline

Module 1: Installation and Configuration

- Introduction to macOS
- Update, Upgrade, or Reinstall macOS
- Set Up and Configure macOS
- Use the Command Line
- Use macOS Recovery
- Update macOS

Module 2: User Accounts

- Manage User Accounts
- Manage User Home Folders
- Manage Security and Privacy
- Manage Password Changes

Module 3: File Systems

- Manage File Systems and Storage
- Manage FileVault
- Manage Permissions and Sharing
- Use Hidden Items, Shortcuts, and File Archives

Module 4: Data Management

- Manage System Resources
- Use Metadata, Spotlight, and Siri
- Manage Time Machine

Module 5: Apps and Processes

- Install Apps
- Manage Files
- Manage and Troubleshoot Apps

Module 6: Network Configuration

- Manage Basic Network Settings
- Manage Advanced Network Settings
- Troubleshoot Network Issues

Module 7: Network Services

- Manage Network Services
- Manage Host Sharing and Personal Firewall

Module 8: System Management

- Troubleshoot Peripherals
- Manage Printers and Scanners
- Troubleshoot Startup and System Issues

May 14 - 16, 2025 | 10:00 AM - 5:30 PM EDT

Jun 23 - 25, 2025 | 10:00 AM - 5:30 PM EST

Jul 16 - 18, 2025 | 10:00 AM - 5:30 PM EDT

Aug 20 - 22, 2025 | 10:00 AM - 5:30 PM EST

Oct 1 - 3, 2025 | 10:00 AM - 5:30 PM EST

Nov 19 - 21, 2025 | 10:00 AM - 5:30 PM EST

Dec 17 - 19, 2025 | 10:00 AM - 5:30 PM EST

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