

MACOS SUPPORT ESSENTIALS TAHOE

Course Code: 844002

Learn macOS Support Essentials v26, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Tahoe, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

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What You'll Learn

How to use the features, functions, and utilities in macOS Sequoia to install, configure, maintain, and troubleshoot macOS 15, including:

- Installation options
- System Settings
- Disk Utility
- Software Update
- macOS Recovery utilities
- macOS File System
- Resource Management

Who Needs to Attend

This course is intended for:

- Anyone who needs to support, troubleshoot, or optimize macOS Tahoe, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

Prerequisites

Recommended Knowledge:

- macOS familiarity
- Basic computer navigation skills
- Anyone who needs to support, troubleshoot, or optimize macOS Sequoia, such as IT professionals, technicians, help desk specialists, and ardent Mac users.

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VIRTUAL CLASSROOM LIVE

\$2,100 USD

3 Day

Virtual Classroom Live Outline

Module 1: Installation and Configuration

- Introduction to macOS
- Update, Upgrade, or Reinstall macOS
- Set Up and Configure macOS
- Use the Command Line
- Use macOS Recovery
- Update macOS

Module 2: User Accounts

- Manage User Accounts
- Manage User Home Folders
- Manage Security and Privacy
- Manage Password Changes

Module 3: File Systems

- Manage File Systems and Storage
- Manage FileVault
- Manage Permissions and Sharing
- Use Hidden Items, Shortcuts, and File Archives

Module 4: Data Management

- Manage System Resources
- Use Metadata, Spotlight, and Siri
- Manage Time Machine

Module 5: Apps and Processes

- Install Apps
- Manage Files
- Manage and Troubleshoot Apps

Module 6: Network Configuration

- Manage Basic Network Settings
- Manage Advanced Network Settings

- Troubleshoot Network Issues

Module 7: Network Services

- Manage Network Services
- Manage Host Sharing and Personal Firewall

Module 8: System Management

- Troubleshoot Peripherals
- Manage Printers and Scanners
- Troubleshoot Startup and System Issues

May 20 - 22, 2026 | 10:00 AM - 5:30 PM EST

Jun 15 - 17, 2026 | 10:00 AM - 5:30 PM EST

Jul 22 - 24, 2026 | 10:00 AM - 5:30 PM EST

Aug 26 - 28, 2026 | 10:00 AM - 5:30 PM EST

Sep 30 - Oct 2, 2026 | 10:00 AM - 5:30 PM EST

Oct 21 - 23, 2026 | 10:00 AM - 5:30 PM EST

Nov 18 - 20, 2026 | 10:00 AM - 5:30 PM EST

Dec 16 - 18, 2026 | 10:00 AM - 5:30 PM EST

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