

# WORKSPACE ONE UEM ADMINISTRATION (OWS1UEMADM)

Course Code: 845001

This course is focused on understanding how various platforms are managed through Workspace ONE UEM. The primary objective of this session is to ensure confidence in the capabilities of Workspace ONE UEM and how it manages multiple platforms all in one place.

## What You'll Learn

By the end of this session, attendees should be able to:

- Integrated core components of Workspace ONE UEM
- Demonstrate architectural understanding for how UEM components work together to provide a solution
- Grasp core management capabilities on each platform (iOS, Android, Windows)
- Understand how to streamline the onboarding, enrollment and provisioning process for each platform
- Configure Workspace ONE Tunnel to ensure secure access to corporate resources
- Deploy Android Enterprise in work managed or COPE mode
- Implement multi-user on Windows 11
- Deploy Apps-on-Demand with a view to maintaining redundancy and enhancing manageability in a multi-site Enterprise.
- Facilitate and manage the end-user experience for Microsoft Windows Users using Dynamic Environment Manager.
- Integrate with ThinApp to help with legacy application and platform challenges.

## Who Needs to Attend

- Systems Engineers
- Consulting Architects
- Microsoft End-User Computing Specialists

## Prerequisites

Recommended:

- Ommissa Certified Professional – Workspace (OCPW)
- Level 100 understanding of Workspace ONE UEM

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VIRTUAL CLASSROOM LIVE

\$4,500 USD

5 Day

## Virtual Classroom Live Outline

### 1. **Introduction to Workspace ONE UEM**

- Overview of Workspace ONE UEM and its role in modern endpoint management
- Key benefits of multi-platform device management
- Understanding the UEM architecture and component interactions

### 2. **Core platform management**

- Managing iOS, Android, and Windows devices through Workspace ONE UEM
- Key platform differences and best practices
- Automating onboarding, enrollment, and provisioning

### 3. **Security and access control**

- Configuring Workspace ONE Tunnel for secure access to corporate resources
- Implementing multi-user support on Windows 11
- Compliance policies and security hardening

### 4. **Application deployment and lifecycle management**

- Deploying and managing Apps-on-Demand across multiple locations
- Configuring application policies for different platforms
- Using ThinApp for legacy application support

### 5. **Advanced UEM capabilities**

- Enhancing end-user experience through Dynamic Environment Manager
- Integration with third-party tools and services
- Best practices for enterprise-wide UEM adoption

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