IBM CLOUD PAK FOR BUSINESS AUTOMATION: ADMINISTRATION

Course Code: 900059

Learn how to troubleshoot the Container Engine and the pods that fail to start.

This course provides technical professionals with the needed skills to administer IBM Cloud Pak for Business Automation.

The course begins with an introduction to IBM Cloud Pak for Business Automation (CP4BA). You manage platform security for CP4BA and work with Business Teams. You explore the Red Hat OpenShift Container Platform (RHOCP) web console for container management such as Cluster Inventory, Events, CPU, and Memory. You examine the available observe options such as Metrics, Alerts, and Dashboards. You scale the application deployment. You customize the Cloud Pak Platform UI.

To troubleshoot common Cloud Pak cluster problems, you get logs for nodes, cluster, and pods. You view the logs for pods by running commands and examine the logs in the RHOCP console. You learn how to troubleshoot the Container Engine and the pods that fail to start. The course concludes with the collection of MustGather files to submit it to the IBM Support team for troubleshooting.

What You'll Learn

After completing this course, you should be able to:

- Configure access to the Cloud Pak Platform UI.
- Manage Business Teams.
- Perform basic administration tasks in the Red Hat OpenShift Container Platform web console.
- Customize the Cloud Pak Platform UI branding.
- Monitoring your IBM Cloud Pak for Business Automation system.
- Examine logs and troubleshoot common Cloud Pak cluster problems.

Who Needs to Attend

This course is intended for administrators of IBM Cloud Pak for Business Automation.

Prerequisites

- Familiarity with the IBM Cloud Pak for Business Automation concepts
- Basic knowledge of Linux operating system
- Understanding of Containers and Kubernetes

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VIRTUAL CLASSROOM LIVE	$950 USD	1 Day

Virtual Classroom Live Outline

- **Course introduction**
- **Module 1. Introduction to IBM Cloud Pak for Business Automation**
- **Module 2. Configuring access to the Cloud Pak Platform UI**
     - ⬚ Exercise 1. Configuring access to the Cloud Pak Platform UI
- **Module 3. Managing Business Team**
     - ⬚ Exercise 2. Managing Business Teams
- **Module 4. Administering Cloud Pak for Business Automation**
     - ⬚ Exercise 3. Administering Cloud Pak for Business Automation
- **Module 5. Customizing the Cloud Pak Platform UI**
     - ⬚ Exercise 4. Customizing the Cloud Pak Platform UI
- **Module 6. Monitoring Cloud Pak for Business Automation**
     - ⬚ Exercise 5. Monitoring IBM Cloud Pak for Business Automation
- **Module 7. Course summary, badge and other learning resources**

Jul 16 - 16, 2025 | 9:30 AM - 5:30 PM EST

Sep 17 - 17, 2025 | 9:30 AM - 5:30 PM EST

Oct 29 - 29, 2025 | 9:30 AM - 5:30 PM EST

Nov 24 - 24, 2025 | 9:30 AM - 5:30 PM EST

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ON-DEMAND	$700 USD

On-Demand Outline

- **Course introduction**
- **Module 1. Introduction to IBM Cloud Pak for Business Automation**
- **Module 2. Configuring access to the Cloud Pak Platform UI**
    - ⬚ Exercise 1. Configuring access to the Cloud Pak Platform UI
- **Module 3. Managing Business Team**
    - ⬚ Exercise 2. Managing Business Teams
- **Module 4. Administering Cloud Pak for Business Automation**
    - ⬚ Exercise 3. Administering Cloud Pak for Business Automation
- **Module 5. Customizing the Cloud Pak Platform UI**
    - ⬚ Exercise 4. Customizing the Cloud Pak Platform UI
- **Module 6. Monitoring Cloud Pak for Business Automation**
    - ⬚ Exercise 5. Monitoring IBM Cloud Pak for Business Automation
- **Module 7. Course summary, badge and other learning resources**

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