

IBM BUSINESS AUTOMATION WORKFLOW 23.0.2: CONTROLLING PROCESS FLOW USING DATA, SERVICES AND COACHES

Course Code: 900071

This two-day intermediate-level course covers the modeling of process flow, sequence flow, tokens, gateways, and intermediate events.

This two-day intermediate-level course covers the modeling of process flow, sequence flow, tokens, gateways, and intermediate events. Using the core requirements for an HR recruitment process, you determine and create all the necessary assets to support a coach in the Hiring Request Process.

You use complex business objects to organize your data, and pass data into and out of a linked process. You implement a service for an activity, and map variables between a nested service and an activity.

You also create a toolkit to enable sharing of your assets.

The course concludes with conducting a Playback session. You demonstrate the process, following various paths that flow from the exclusive gateways in the process and demonstrate tasks that are assigned.

What You'll Learn

After completing this course, learners should be able to:

- Model conditional sequence flows in a process model by adding gateways.
- Model a business process escalation path with an attached timer intermediate event.
- Implement an activity by attaching a service and mapping data.
- Add variables and business objects to a process application.
- Perform a playback to demonstrate that the process follows the various paths modeled.
- Use coaches to define and implement guided user interactions.
- Create a client-side human service.

Who Needs to Attend

- This course is designed for project members who design and implement detailed logic, data models, and external system integrations for an executable business process.

- These roles include process owners, process analysts, workflow authors, workflow developers, process server administrators, and BPM project managers.

Prerequisites

Before taking this course, you should have:

- Practical knowledge of data structures
- Understanding of SQL syntax and JavaScript
- Basic understanding of web services
- Experience with modern programming techniques



IBM BUSINESS AUTOMATION WORKFLOW 23.0.2: CONTROLLING PROCESS FLOW USING DATA, SERVICES AND COACHES

Course Code: 900071

VIRTUAL CLASSROOM LIVE

\$1,900 USD

2 Day

Virtual Classroom Live Outline

- Course introduction
- Unit 1: Controlling process flow
- Unit 2: Controlling process flow with business data
- Unit 3: Business data, services, and coaches
- Unit 4: Enhancing coaches
- User interface design and implementation
- Conducting the Playback session
- Course summary

Virtual Classroom Live Labs

- Labs are provided by IBM

Feb 24 - 25, 2026 | 9:30 AM - 5:30 PM EST

Apr 28 - 29, 2026 | 9:30 AM - 5:30 PM EDT



IBM BUSINESS AUTOMATION WORKFLOW 23.0.2: CONTROLLING PROCESS FLOW USING DATA, SERVICES AND COACHES

Course Code: 900071

ON-DEMAND

\$700 USD

On-Demand Outline

- Course introduction
- Unit 1: Controlling process flow
- Unit 2: Controlling process flow with business data
- Unit 3: Business data, services, and coaches
- Unit 4: Enhancing coaches
- User interface design and implementation
- Conducting the Playback session
- Course summary

On-Demand Labs

- Labs are provided by IBM

Visit us at www.globalknowledge.com or call us at 1-866-716-6688.

Date created: 2/11/2026 2:18:09 AM

Copyright © 2026 Global Knowledge Training LLC. All Rights Reserved.