

# IBM BUSINESS AUTOMATION WORKFLOW 23.0.2: CREATING AND MANAGING CASE MANAGEMENT SOLUTIONS

Course Code: 900111

In this two-day intermediate-level course, you learn about case solution design. You export and import case solutions.

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You export and import case solutions. You define various case objects such as properties, choice lists, roles, business objects, and case types.

You create To-do Tasks and Container activities and implement preconditions and Sets to manage activities. You create custom property views for case pages.

You model BPM processes for case activities and create client-side human services. You create case stages and manage the stages manually and automatically with JavaScript.

This course also teaches you how to create custom pages and implement Free Form page layout and utility widgets for case solutions.

## What You'll Learn

After completing this course, learners should be able to:

- Define properties, choice lists, roles, and business objects for a case solution
- Create document types and case types for a case solution
- Create To-do Task and Container activities
- Add the To-do list widget to the page
- Use Sets to manage tasks
- Create a custom property view
- Configure the display settings for properties
- Assign the custom property view to case pages
- Model a process for a case activity
- Create client-side human services
- Manage case stages manually and automatically with process JavaScript API
- Create custom pages and implement Free Form page layout and utility widgets

Who Needs to Attend

This course is intended for case solution developers of IBM Business Automation Workflow.

## Prerequisites

Before taking this course, you should have:

- Familiarity with case management concepts
- Basic knowledge of programming techniques
- Understanding of JavaScript

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VIRTUAL CLASSROOM LIVE

\$1,235 CAD

1 Day

## Virtual Classroom Live Outline

- Course introduction
- Unit 1. Defining case solution objects
- Unit 2. Case activities
- Unit 3. Customizing property views
- Unit 4. Creating a case activity with a new process
- Unit 5. Managing case stages
- Unit 6. Designing custom case pages
- Course Summary

## Virtual Classroom Live Labs

- Labs are provided by IBM

Jun 2 - 3, 2026 | 9:30 AM - 5:30 PM EST

Sep 22 - 23, 2026 | 9:30 AM - 5:30 PM EST

Dec 1 - 2, 2026 | 9:30 AM - 5:30 PM EST

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