

# IBM VERIFY: USER EXPERIENCE

Course Code: 900172

Learn about the process of customizing IBM Verify in your organization.

This course guides learners through the process of customizing IBM Verify in their organization.

It first covers the branding options in Verify. For organizations leveraging IBM Verify, which allow organizations to extend their brand into the authentication and user self-care cycle. Branding is the process of creating a strong, positive perception of an organization and its products or services in the mind of their consumers.

The second unit explains how to plan and create a user journey orchestration, which focuses on creating intuitive and engaging user experiences, covering requirements such as account creation and registration, application requests, data privacy and consent interaction, seamless login experience routing, profile recovery, and multi-factor authentication enrollment.

An orchestrated user journey helps ensure that individuals are experiencing processes that align with organizational goals to deliver optimal business outcomes while making these processes intuitive and easy to navigate.

NB : Updated May2026

## What You'll Learn

After completing this course, learners should be able to:

- Explain how Verify implements branding and describe options for managing themes
- Describe how to implement themes by using labels, logos, and Cascading Style Sheet (CSS) classes
- Explain the use of email templates in branding
- Describe how to implement complex web page changes and language requirements
- Describe the concepts of orchestration using flows
- Describe the components of the flow editor
- Explain tasks and decision points
- Explain orchestration error handling

## Who Needs to Attend

This course is destined to:

- IT Personnel,
- System Administrator,
- IT Security Architect,
- IT Security Deployment Specialist

### Prerequisites

Student should be understanding security policies concepts like authentication and users management and have attended TW900G IBM Verify: Adoption or have equivalent knowledge

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VIRTUAL CLASSROOM LIVE

\$1,210 CAD

1 Day

## Virtual Classroom Live Outline

### Branding

- This unit covers branding in IBM Verify. For organizations leveraging IBM Verify, extending their brand into the authentication and user self-care cycle is important.
- Branding is the process of creating a strong, positive perception of an organization and its products or services in the mind of their consumers.
- Organizations want to ensure that their branding is visible and consistent during their consumers' interaction with their IT systems, including the IBM Verify platform.
- Any interaction by consumers with the Verify platform should not be noticeable. Seamless integration can be achieved, including for organizations that have a need for multi-branding or multi look-and-feel based on the way a consumer interacts with the solution.

### Orchestration

- This unit provides an overview of orchestration in the context of Identity and Access Management.
- It covers topics such as managing flows, general settings, and how to use the flow designer.
- IBM Verify offers orchestration through features such as the flow designer, adaptive access policies, standards-based identity provider integrations, directory agents, the IBM Application Gateway, and more, all providing a low-code or no-code experience.

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ON-DEMAND

\$190 CAD

## On-Demand Outline

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